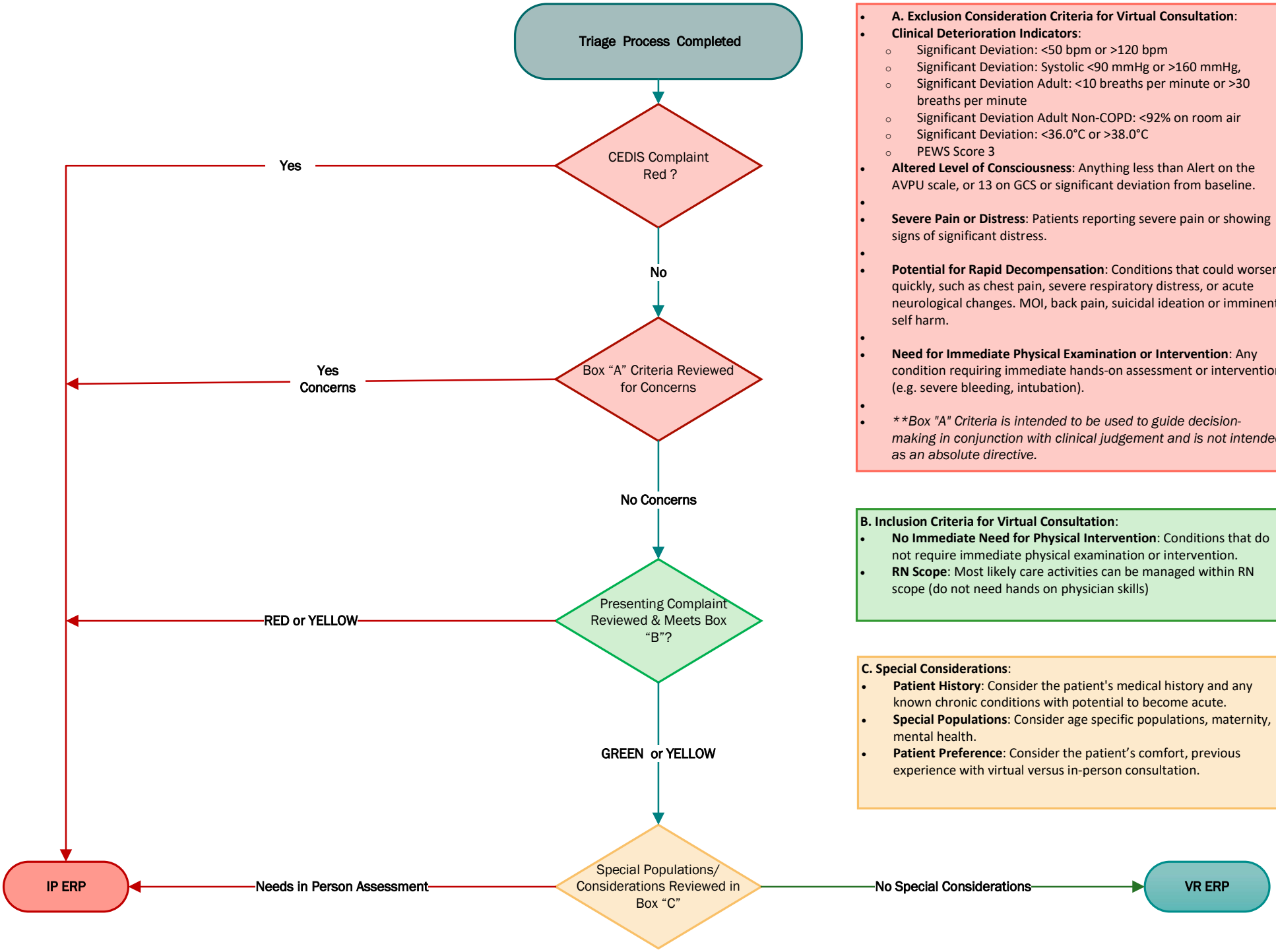
Triage Process Completed
CEDIS Complaint Red ?
Yes
No
Box "A" Criteria Reviewed for Concerns
Yes Concerns
No Concerns
Presenting Complaint Reviewed & Meets Box "B"?
RED or YELLOW
GREEN or YELLOW
Special Populations/ Considerations Reviewed in Box "C"
Needs in Person Assessment
No Special Considerations
IP ERP
VR ERP
A. Exclusion Consideration Criteria for Virtual Consultation:
Clinical Deterioration Indicators:
Significant Deviation: <50 bpm or >120 bpm
Significant Deviation: Systolic <90 mmHg or >160 mmHg,
Significant Deviation Adult: <10 breaths per minute or >30 breaths per minute
Significant Deviation Adult Non-COPD: <92% on room air
Significant Deviation: <36.0°C or >38.0°C
PEWS Score 3
Altered Level of Consciousness: Anything less than Alert on the AVPU scale, or 13 on GCS or significant deviation from baseline.
Severe Pain or Distress: Patients reporting severe pain or showing signs of significant distress.
Potential for Rapid Decompensation: Conditions that could worsen quickly, such as chest pain, severe respiratory distress, or acute neurological changes. MOI, back pain, suicidal ideation or imminent self harm.
Need for Immediate Physical Examination or Intervention: Any condition requiring immediate hands-on assessment or intervention (e.g. severe bleeding, intubation).
**Box "A" Criteria is intended to be used to guide decision-making in conjunction with clinical judgement and is not intended as an absolute directive.
B. Inclusion Criteria for Virtual Consultation:
No Immediate Need for Physical Intervention: Conditions that do not require immediate physical examination or intervention.
RN Scope: Most likely care activities can be managed within RN scope (do not need hands on physician skills)
C. Special Considerations:
Patient History: Consider the patient's medical history and any known chronic conditions with potential to become acute.
Special Populations: Consider age specific populations, maternity, mental health.
Patient Preference: Consider the patient's comfort, previous experience with virtual versus in-person consultation.