

Virtual Physician Patient Assignment

CMH Inpatient Unit: Decision Support Framework

Consider the following when deciding to assign a patient to a virtual physician on video vs. in-person physician

Physician Hands On Assessment:

If the patient does not require a physician's direct hands-on physical exam beyond the use of available remote assessment tools.

Clinical Urgency:

If the patient does not require time-sensitive intervention (1 hour).

Behaviour Stability:

If the patient does not exhibit aggressive, agitative, or unstable behaviour.

Complexity of Care:

If the patient has a predictable treatment plan and clinical course & does not require extensive community resources post discharge.

Patient Communication & Engagement:

If the patient/family consents and can meaningfully engage in a virtual encounter, independently or with support. Consider digital literacy, language support & interpretation, & cultural fit.

If the following considerations are true, virtual care may be appropriate

**** disclaimer: this framework is a tool for patient triage to be utilized at a daily huddle, this does not replace clinical judgement**

