



**PROVINCIAL
LANGUAGE SERVICES**
Provincial Health
Services Authority

Interpreting Services

I am HARD OF HEARING

**I need a medical sign language interpreter
call 1-877-BC TALKS (288-2557)**

Request Language Services

1-877-BC TALKS (288-2557) or plscustomer.phsa.ca

While waiting for an interpreter,
the best ways to communicate with me are:



Video Remote Interpreting



Writing/Text

Write BOLD for Deaf-Blind



Gesture/Lip reading

Health care staff are legally obligated to provide language services for Deaf, Deaf-Blind and Hard of Hearing patients and caregivers under the Medical Services Plan and Hospital Insurance Act.