

Medical Staff Newsletter

Sept 16, 2026

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**denotes readers will need to be on-site or access the PHSA network remotely to view these pages.*

Updates and Reminders:

1. September is Language Equity & Access Month

This month is Language Equity & Access Month—a time to honour and support the diverse linguistic and communication needs of people across BC.

A reminder that Deaf, Deaf-Blind and Hard of Hearing individuals have a constitutional right to effective communication in health care settings. To uphold this right, health care medical staff must request language or communication services that support accessibility when needed to ensure patients receive safe, equitable care.

You can book spoken or sign language interpreters, intervenors, or captioning/CART services for on-site medical appointments using the new [Communication Access Services \(CAS\) site](#). Using [professional interpreters](#) when language support is needed helps ensure accurate communication and patient safety. Relying on a patient's family members for interpretation can lead to significant communication errors.

More information and support are available through [Provincial Language Services](#).

Upcoming Events and Courses:

2. Updated Trauma Services BC Blunt Liver and Rib Injury Modules Now Available on Learning Hub

Two PHSA Learning Hub modules about the management of blunt liver and rib injuries have been updated as of August 2026. The modules are primarily intended for BC-based health care providers involved in the care of adult trauma patients, including physicians, surgeons, nurse practitioners, registered nurses, residents, paramedics, physician assistants, as well as nursing and paramedic students.

Content is based on Trauma Services BC's Specialist Trauma Advisory Network's (STAN) [clinical practice guidelines](#). Completion of both modules is encouraged but not mandatory. The courses are not eligible for CME credits in 2026, although this is expected to change in 2027.

- The [liver module](#) provides an overview of current recommendations for the management of blunt liver injuries in adults aged 16 years and older.
- The [rib module](#) provides recommendations for the management of multiple rib fractures and flail chest in adults aged 16 years and older.

For any questions, please contact the Specialist Trauma Advisory Network at stan@phsa.ca.

3. Frybread Power: The Significance of Indigenous Empowerment, Pride & Resilience for Health

Join k'^wunəmə́n, Joe Gallagher, vice president, Indigenous Health and Cultural Safety and a member of the Tla'amin First Nation, alongside Dr. Evan *Tlesla* Adams, Deputy Chief Medical Officer, Public Health at the First Nations Health Authority and host of the docuseries *The Conversation*, for an Indigenous Speakers Series event on Monday, September 21, 2026, from 9:00 a.m. to 4:00 p.m. at the Robert H. Lee Alumni Centre on UBC's Vancouver campus. Learn about their journeys in storytelling, medicine, and health-system transformation, and how these experiences have shaped their vision for thriving Indigenous futures.

Explore the [program and speaker bios, and register](#) on the REDI website.

This event is led by Derek K Thompson – Čaabaʔ Bookwilla | Suhiltun, director of Indigenous Engagement at the Faculty of Medicine, and is organized by the Faculty of Medicine's [Office of Respectful Environments, Equity, Diversity & Inclusion \(REDI\)](#).

4. Wellness and Learning Rounds: Shaping Care Through Indigenous-Specific Anti-Racism

This fall, the Medical Staff Wellness and Learning Rounds are exploring the conditions that shape care. On October 21, the series continues with a two-hour session on Indigenous-specific anti-racism, grounded in the gifted Coast Salish Teachings and focused on learning, unlearning and reflection.

Participants will begin by grounding in place, including the land, waters and oceans of the Coast Salish people, before reflecting on the historical and ongoing impacts of settler colonialism within the health system.

Through group and partner discussion and a reflective activity, participants will explore the application of these teachings to daily care provision and practice.

Date: October 21, 2026

Time: 4:00pm – 6:00pm

Format: Virtual session with presentation and discussions

Presented by: Darci Rosalie, ISAR instructional designer, and Fiona Devereaux, lead facilitator, ISAR Education, PHSA Indigenous Health

[Click here to register](#)

Registration is still open for the September 17 virtual session on [shaping care through planetary health](#).

In November the series will continue with a session on team building and managing personality challenges for medical staff, exploring practical approaches to persistent behaviours, boundaries, psychological safety and team culture.

5. PQI Introduction to Quality Improvement Workshop: Level 2

Please join the PHSA Physician Quality Improvement program for the **Level 2: PHSA PQI Introduction to Quality Improvement Workshop**. Delivered virtually over two half-days, this workshop provides participants with an overview and practice on using key quality improvement tools and approaches.

Event Details

- [Part 1](#): Nov 5, 9:00 – 12:30pm (virtual)
- [Part 2](#): Nov 6, 9:00 – 12:30pm (virtual)

This workshop is open to all physicians, medical staff and PHSA staff. Physicians may be eligible for sessional compensation and CME credits. Space is limited so early registration is recommended.

Participants will learn how quality improvement (QI) can address healthcare gaps, understand the impact of culture and stakeholder engagement on change, apply QI tools throughout a project, generate change ideas, use Plan-Do-Study-Act (PDSA) cycles effectively, and understand the role of data measurement in driving improvement.

Registration

Please enroll in this workshop through the LearningHub:

- Attendees need to enroll in the [curriculum](#) first (course ID 35164)
- Upon enrollment, please register for [part 1](#) (course ID 19542) and [part 2](#) (course ID 25128).

For more information, please contact PHSA PQI at PQI@phsa.ca

6. DEI Education Offerings

Medical staff who want to build practical skills for safer, more equitable patient care can explore PHSA's Diversity, Equity, and Inclusion (DEI) courses. These courses use healthcare-specific scenarios to help learners apply DEI, anti-racist, and anti-oppressive principles in their daily practice. Explore our September offerings:

Sept: DEI 200 – Racism in Health care and Workplace Culture

- This virtual course reviews the historical foundations of racism in health care. It also explores how privilege and power shape relationships in workplaces and health care. Participants will explore strategies to advance equity and create inclusive, culturally responsive environments.
- **Pre-requisite:** DEI 100
 - [Session 1 \(3 hours\)](#): Sept 21, 12:30 – 3:30 p.m.
 - [Session 2 \(3 hours\)](#): Sept 23, 12:30 – 3:30 p.m.

Sept : DEI 301 – Anti-Racism and Anti-Discrimination Policy in Action

This 2-hour, team-focused virtual course supports people leaders in applying the Anti-Racism and Anti-Discrimination Policy in day-to-day team leadership. Building on foundational DEI learning, the session focuses on how the policy shows up in team dynamics, leadership decisions, and workplace interactions.

Register through the links below:

- [Sept 24 \(2 hours\)](#), 8:00 – 10:00 a.m.

PHSA Operational & Leaders' News

- Read the latest [PHSA Operational News](#) and [Leaders' News](#)*:
 - [Understanding truth, advancing reconciliation](#)
 - [Update on leadership for the Quality & Practice portfolio](#)
 - Unique PHSA stories this week
 - Jobs of the week

Ongoing Resources:

- Check out the [Medical Staff webpages](#) on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about [health and wellness](#) resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our [Communications page](#).
- Visit [POD](#) for stories about our workforce and supporting resources*.