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Provincial Health Services Authority

Medical Staff Newsletter

Nov. 12, 2026
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**denotes readers will need to be on-site or access the PHSA network remotely to view these pages.*

Updates and Reminders:

1. Celebrating the impact of nurse practitioners

Nov. 8-14 marks National Nurse Practitioner Week, a time to recognize and celebrate the contributions of nurse practitioners (NPs) across the health system.

Every day, NPs help ensure patients receive timely high quality care and support. They help improve access to services, and work alongside physicians and interdisciplinary colleagues to meet the evolving health care needs of patients, families and communities.

In many settings, NPs are balancing increasingly complex patient care, supporting continuity of services, and helping fill critical gaps when demands on the health care system continue to grow. Much of this work happens quietly and behind the scenes, yet its impact is felt across clinical teams, programs and patient experience every day.

NPs bring valuable perspectives to discussions about care delivery, quality improvement, innovation and system change. Their expertise, leadership and commitment to collaborative team-based care help strengthen both patient outcomes and the health system.

National Nurse Practitioner Week is an opportunity to acknowledge these contributions, thank the NPs who support patients and colleagues every day, and recognize the important role they play as partners in shaping and delivering care.

Take a moment this week to thank an NP colleague or send them a kudos* in recognition of the difference they make for patients, families and teams.

2. New privacy training requirement for medical staff reappointment

The Privacy & Cybersecurity 101 LearningHub module is currently required for new medical staff at the time of initial appointment and is required to be retaken every two years. Beginning in January 2027, recertification of this module will also become a **mandatory component** of the medical staff reappointment process.

This change supports PHSA's efforts to strengthen privacy protection through enhanced education, monitoring, and prevention measures in response to recommendations from the BC Office of the Information and Privacy Commissioner following the Lapu Lapu festival privacy breach.

Medical staff due for reappointment in 2027 will be **required to complete the Privacy & Cybersecurity 101 module** in addition to all other reappointment requirements.

Reappointment Overview:

- Most medical staff reappoint every **two years**.
- Members in the **Temporary, Locum Tenens, and Provisional** categories reappoint **annually**.
- Medical staff will **receive instructions in January** 2027 on how to access and complete the module.
- Providers will have **60 days** from the launch of their reappointment cycle to complete all required documentation and training.
- Medical staff not due for reappointment until 2028 will be encouraged to complete the training early.

Completion rates will be monitored, and outstanding requirements may be reviewed with Department and Division leaders as part of the reappointment process.

For questions, please contact credentialing@phsa.ca. Additional information will be shared in the new year.

3. Review 2026 Long Service milestone lists by Dec. 11

In recognition of their dedicated service, PHSA would like to celebrate staff who reached a Long Service milestone in 2026. Individuals who have achieved five, 10, 15, 20, 25, 30, 35, 40, 45 and 50 years of service will be recognized in 2027.

Eligible recipient lists are now available for review on POD. The lists are generated directly from PeopleSoft and are based on PHSA hire dates with no breaks in service. BCEHS employees,

please visit the BCEHS Intranet for information about the BCEHS long service program. Questions can be directed to BCEHSAwards@bcehs.ca.

Your dedication matters and every milestone deserves recognition. If you believe your information is incorrect or your name is missing, please contact employeerecognition@phsa.ca before the deadline of Dec. 11.

The People & Culture Workplace Experience team is ensuring eligible staff transitioning to BC Shared Health Services receive their long service recognition in advance.

If you have any questions, please contact employeerecognition@phsa.ca. Review the lists on POD.

4. New features available on CareConnect in the Patient Summary page

New enhancements are now available in CareConnect to improve how clinicians' access and review patient information. CareConnect is BC's secure, view-only Electronic Health Record (EHR) that provides authorized care providers with an integrated provincial view of patient information.

The latest enhancement introduces a new Patient Summary Timeline, providing a unified, chronological view of patient information across multiple CareConnect pages, including Encounters, Labs, Imaging, Documents, Community Documents, Immunizations and Medications (for those with PharmaNet access via CareConnect).

New navigation and personalization features include Timeline filters, Jump To year navigation, a collapsible side menu and the ability to save personalized Timeline preferences. Users can also access laboratory results, diagnostic imaging reports and images and clinical documents directly from the Timeline. A new Dashboard centralizes patient contact information and Medical Orders for Scope of Treatment (MOST) documents, where available (currently limited to Fraser Health).

Full feature details are available under "What's New" on phsa.ca

More enhancements and feature releases are planned in 2027. Updates will continue as new functionality becomes available.

For questions or feedback about CareConnect, please contact: connectedhealthservices@phsa.ca.

PHSA Operational & Leaders' News

- Read the latest PHSA Operational News and Leaders' News*:
  - Upcoming transition to a new provincial government*
  - Report cybersecurity incidents involving vendors and third parties*
  - Unique PHSA stories this week
  - Jobs of the week

Ongoing Resources:

- Check out the Medical Staff webpages on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about health and wellness resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our Communications page.
- Visit POD for stories about our workforce and supporting resources*.