

Medical Staff Newsletter

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**denotes readers will need to be on-site or access the PHSA network remotely to view these pages.*

Updates and Reminders:

1. PHSA Medical & Academic Affairs Leadership Update

Dr. Jeff Pike, executive medical director, Medical Staff Engagement and Development has made the decision to move on from his administrative role with Medical & Academic Affairs as of July 30, 2026 and will be resuming his clinical work full time.

Jeff began as the inaugural executive medical director in early 2023, and along with his dyad partner, executive director Candice Manahan they launched the [BEACON Medical Staff Leadership Program](#); a comprehensive and practical leadership training program for medical staff that helped advance PHSA'S vision and North Star priorities.

Jeff's work over the past three+ years has helped strengthen medical staff engagement and elevate medical staff voices for system-wide change.

Many thanks to Jeff for his leadership and contributions.

Announcement on the recruitment plans to fill the role vacated by Jeff will be forthcoming over the next few months. In the meantime, please reach out to Candice Manahan for any queries regarding medical staff development and engagement at: candice.manahan@phsa.ca.

2. 2025 Medical Staff Education & Engagement Report Now Available

The [At a Glance: Medical Staff Education & Engagement Report 2025](#) is now available online, highlighting how medical staff across PHSA participated in education, engagement, and quality improvement initiatives over the past year.

In 2025, there were more than 4,000 unique medical staff engagements, demonstrating strong participation across programs and services and driving meaningful improvements in care delivery, system design, and patient outcomes.

Progress continues on mandatory anti-racism education aligned with the Indigenous-Specific Racism and Discrimination policy. As of January 2026, 65% of medical staff have completed [San'yas Indigenous-Specific Anti-Racism Training](#), and 55% have completed [Anti-Racism Response Training \(ARRT\)](#) – with completion remaining a key priority.

Medical staff also played an important role in advancing overall health system improvements. The Health System Redesign team supported 35 projects, including initiatives to improve pediatric emergency department flow and advance Correctional Health Services planning and digital transformation. In addition, 160 medical staff participated in [Physician Quality Improvement \(PQI\)](#) projects, with 86 completing advanced training.

Collaboration through Shared Care Committees (SCC) and Spread Quality Improvement (SQI) initiatives further extended impact across the system, including work in cancer care, Medical Assistance in Dying (MAiD), and scaling innovations like *Serious Illness Conversations*.

These initiatives support better patient care, more efficient systems, and stronger collaboration across teams. They also offer opportunities for professional development, leadership, and meeting CPD and mandatory training requirements while ensuring medical staff have a voice in shaping how care is delivered.

3. Privacy Is Built on Trust – A Reminder During FIFA

As shared via PHSA Leaders' News and the program bulletins for BC Cancer, C&W and BCMHSUS earlier this month, the PHSA Privacy Office is implementing enhanced safeguards across our systems throughout the FIFA World Cup period. This includes strengthened review of access logs and proactive measures to identify and address unauthorized or inappropriate access to health records or other sensitive information.

These safeguards reinforce our shared responsibilities. They protect the dignity and autonomy of every person in our care — and they also protect those of us working in healthcare by providing us with clear, supportive structures that prevent missteps and uphold our

professional integrity.

Strengthening our collective privacy knowledge

Privacy is a shared responsibility, and all of you, as medical staff, play a vital role in shaping a culture where privacy is respected, valued, and championed. By reinforcing privacy-forward behaviours, you help ensure that:

- personal information remains protected
- trust in the health system stays strong enabling excellent healthcare delivery
- all of us working in healthcare are supported in meeting our obligations
- every person feels safe in our care

To support this shared commitment, we invite you to:

- Champion *need-to-know* access — personal information is accessed only when required for your role. Curiosity is never a valid reason.
- Create space for team conversations about privacy, professionalism, and the importance of protecting each person's story.
- Reinforce that all access is logged and audited — transparency and accountability help maintain trust in the health system and protect those working in the system from missteps.
- Encourage a speak-up culture where we feel safe raising concerns or reporting suspected misuse.
- Support completion of privacy training and renewal of Privacy & Confidentiality Undertakings.
- Connect with the Privacy Office immediately if you become aware of potential unauthorized or inappropriate access.

Together, we can ensure privacy remains a source of strength — not just a requirement, but a reflection of our shared values. For support or guidance, contact the Privacy Office at privacy@phsa.ca, we are happy to talk with you anytime.

In the News:

4. PHSA Medical Staff Receive UBC Faculty of Medicine Distinguished Achievement Awards

Each year, UBC's Faculty of Medicine recognizes faculty members who have made exceptional contributions in education, research and service.

Congratulations to the 2026 recipients, including medical staff from PHSA's clinical and research programs, whose work is helping advance knowledge, strengthen care and make a meaningful difference for patients, families and communities in B.C. and beyond.

Read the [full announcement](#) from UBC's Faculty of Medicine to learn more about this year's recipients and their contributions.

Upcoming Events and Courses:

5. Improve Your Planetary Health Knowledge with a Free Online Course

Interested in learning more about planetary health and its relevance to health care?

The Ministry of Health's Climate Change and Emergency Management Unit has launched a free, self-paced online course that provides an accessible introduction to planetary health and the connection between human health, health-care systems, and the environment.

It explores how the health sector can reduce its environmental impact, strengthen climate resilience, and advance Indigenous cultural safety, anti-racism, and equity, diversity and inclusion.

The course is available free of charge to all staff with a health authority email address and takes approximately two hours to complete.

Sign up for the course now using this [digital form](#).

PHSA Operational & Leaders' News

- Read the latest [PHSA Operational News](#) and [Leaders' News](#)*:
 - [Highlights from the June 16 town hall](#)
 - [Recognizing and reflecting on Indigenous Peoples Day](#)
 - Unique PHSA stories this week
 - Jobs of the week

Ongoing Resources:

- Check out the [Medical Staff webpages](#) on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about [health and wellness](#) resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our Communications [page](#).
- Visit [POD](#) for stories about our workforce and supporting resources*.
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