



CareConnect



Encounters Redesign Inspired by Oncology Care

Product Update: June 2026

Provincial Digital Health and Information Services
Partnering with the BC health sector, providers and citizens

Updated: V5. 2026-06-19

Encounters Domain – Redesign & Improvements Overview

Production Release: June 2026 Product Update

Release Date: June 23, 2026

1. Navigation Menu

1. CareConnect Navigation Menu
2. CareConnect within VPP Cerner View - Horizontal Navigation Menu

2. User Preferences

3. Encounters: Redesigned - List and Detail Split Screen View

4. Encounters List View (Left)

1. Filter Options (All Encounters, Emerge and Inpatient, Outpatient Only)
2. Table columns, headers, sorting logic, icons, hover tips

5. Encounters Details View (Right)

1. Details View (reorganized by Clinical info (left) and Admin info (right))
2. Encounter linked Documents – viewing and navigation

June 2026 PUP – Informational System Status Message

Informational System Status Message (Yellow)

The screenshot shows the CareConnect interface for a patient named DEMOPATIENT, TWO. The patient's details include PHN: 9698 713 676, AGE (DOB): 62Y (1957 OCT 01), and GENDER: MALE. The interface features a navigation sidebar on the left with icons for Patient Summary, Alerts, Encounters, Labs, Imaging, Medications, Documents, Community Documents, Immunizations, and Registration Info. The main content area displays a yellow banner with the text "News to Share! We want you to know!" and a list of encounters. A red arrow points to the "MESSAGES (10)" link in the top right corner, and another red arrow points to the "X" icon in the top right corner of the yellow banner, indicating it is dismissible. A third red arrow points to the "Apply Filters" button in the encounter list.

Informational System Status Message (Yellow)

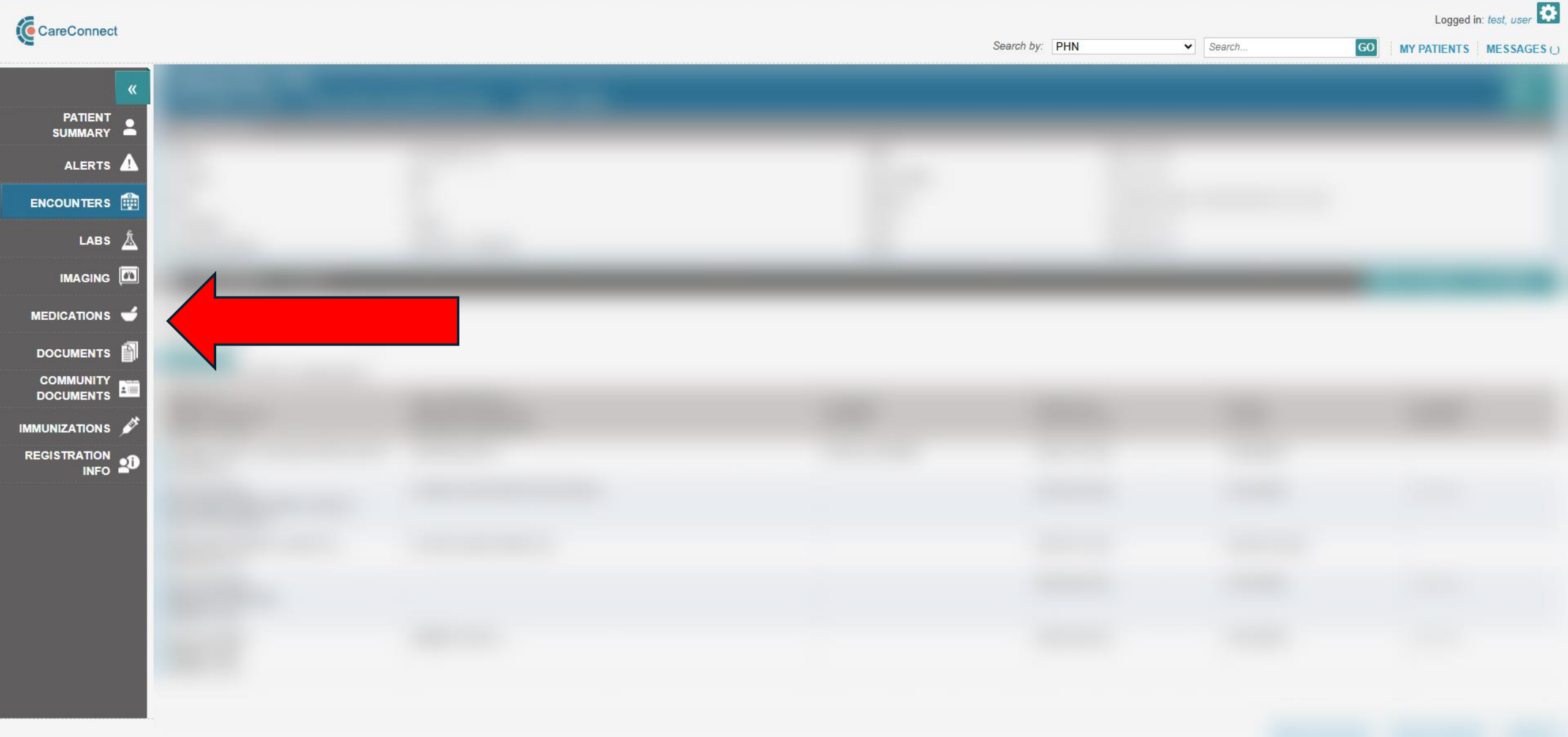
News to Share! We want you to know!

- Upon the June 2026 Product Update releases, all users will be presented with a brief informational system status message directing them to access their newly available user preferences.
- message appears for regular CareConnect and VPP CST Cerner Portlet users (CareConnect within Cerner)
- This informational message (in yellow banner) is dismissible by clicking the X. **Only shown one time.**
- The eHealth Operations team manages the system status message centre ; messages will be removed when appropriate.

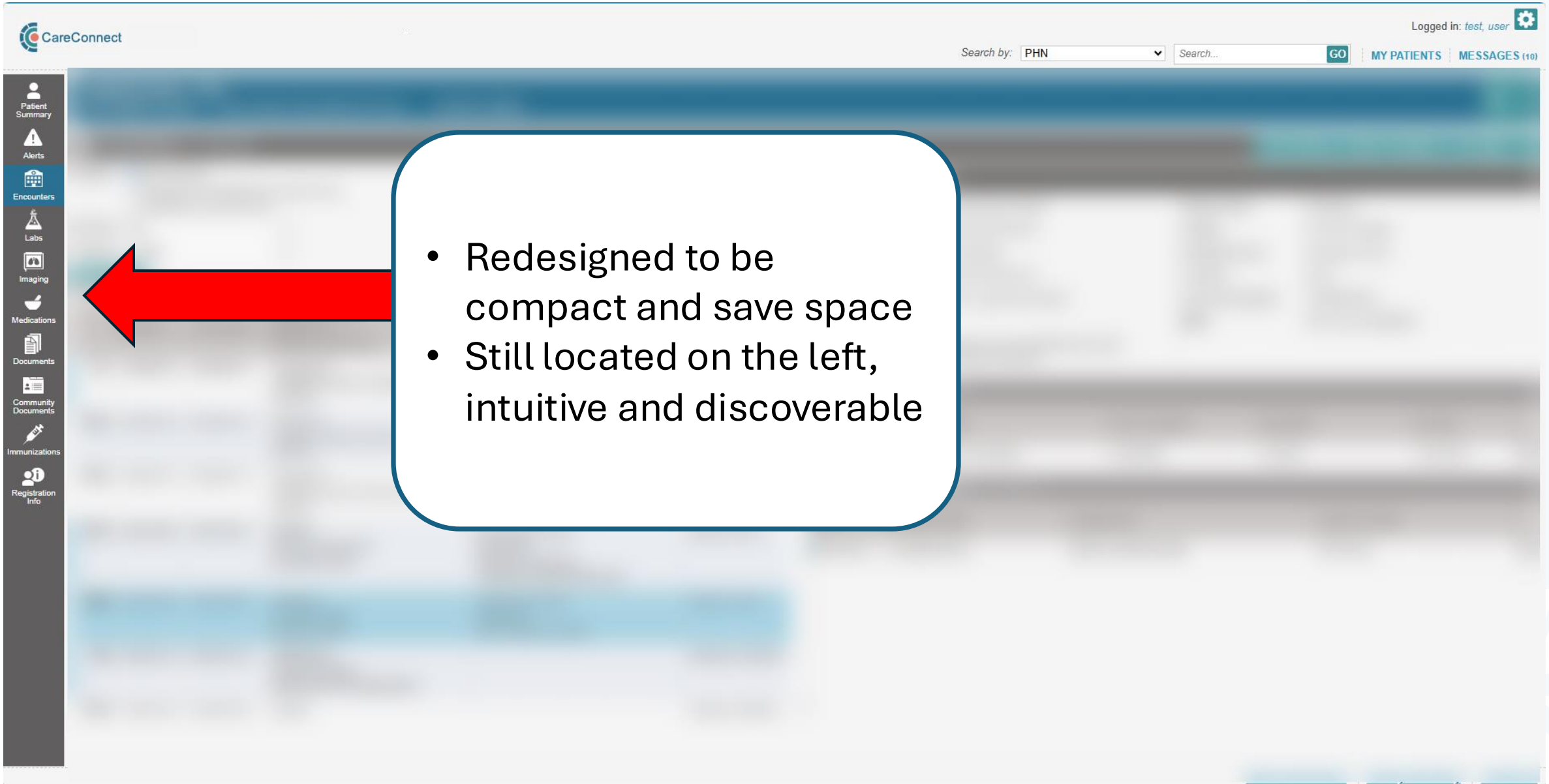
	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Centre (F)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Centre (F)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Centre (F)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMER
	2025 NOV 25	2025 DEC 06	Inpatient

Navigation Menu Redesign

CareConnect “Old” Navigation Menu



CareConnect “New” Navigation Menu



The screenshot shows the CareConnect interface. At the top left is the CareConnect logo. At the top right, it says "Logged in: test, user" with a gear icon. Below this is a search bar with "Search by: PHN" and a "GO" button. To the right of the search bar are links for "MY PATIENTS" and "MESSAGES (10)". On the left side, there is a vertical navigation menu with icons and labels for: Patient Summary, Alerts, Encounters (highlighted in blue), Labs, Imaging, Medications, Documents, Community Documents, Immunizations, and Registration Info. A red arrow points from a callout box to the Encounters menu item.

- Redesigned to be compact and save space
- Still located on the left, intuitive and discoverable

CareConnect within VPP Cerner View – Navigation Menu Redesign

CareConnect within VPP Cerner View – Old Navigation Menu

CareConnect PHN: [REDACTED] AGE (DOB): 76Y(1950 JAN 04) GENDER: FEMALE

ALERTS ENCOUNTERS LABS IMAGING MEDICATIONS DOCUMENTS COMMUNITY IMMUNIZATIONS REG. INFO

LABS – 1 to 50 of 171 What's Available ?

PROVINCIAL LABS VCH HISTORICAL

Display: All Labs
 Pathology and Genetics Reports Only
 Lab Trend / Cumulative View

Filter By: All
 Out of Range Results Only

Then By: (none)

Apply Filters

Results for: All Labs, all dates (as of 2026 FEB 25 10:16)

COLLECTION DATE	TEST TYPE	SPECIMEN	OUT-OF-RANGE	ORDERING PROVIDER	REPORTING LAB	TEST STATUS
2026 FEB 24 10:41	Factor VIII Activity; Chromogenic		!	PLISVIHB, STUART	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Completed
2026 FEB 24 08:15	Blood; Culture	Peripheral Bld; Arm L		PLISVIHB, STUART	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Pending
2026 FEB 10 12:00	Cancer Ag 19-9		!	PLISVCD, MOHAMMED	Vancouver Coastal Health	Completed
2026 FEB 09 10:25	Blood; Culture	Peripheral Bld; TBD; Arm L		PLISVIHB, STUART	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Completed
2026 FEB 02 12:05	Gas & Chemistry Panel; Arterial		!	PLISVCD, MOHAMMED	Vancouver Coastal Health	Completed
2026 FEB 01 12:05	CBC & Differential		!	PLISVCD, MOHAMMED	Vancouver Coastal Health	Completed
2026 FEB 01 12:05	Rapid Metabolic Panel			PLISVCD, MOHAMMED	Vancouver Coastal Health	Completed
2026 JAN 30 10:15	Hemoglobin A1C/Total Hemoglobin		!	PLISVIHA, ROCCO	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Completed
2026 JAN 30 10:10	Hemoglobin A1C/Total Hemoglobin		!	PLISVIHA, ROCCO	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Completed
2026 JAN 29 13:20	Pathologist Review; Parasites; Bld			PLISVIHB, STUART	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Corrected
2026 JAN 29	Blasmodium species; Bld; Microscopic Examination		!	PLISVIHB, STUART	VIHA - Department of Laboratory Medicine, Pathology and Medical Genetics	Corrected

CareConnect within VPP Cerner View – “New” Navigation Menu

The screenshot displays the CareConnect interface within a VPP Cerner View. The top navigation bar includes 'Menu', 'Patient Summary', 'Results Review', 'Oncology', 'Allergies', 'Appointments', 'CareConnect', 'Clinical Media', 'Clinical Research', 'Diagnoses and Problems', 'Documentation', 'Documentation Filter', 'Form Browser', 'Growth Chart', 'Histories', 'Immunizations', 'Lines/Tubes/Drains Summary', 'MAR Summary', 'Medication List', 'Momentum', 'Orders', 'Patient Information', and 'Print to PDF'. A yellow box highlights the 'New' navigation menu, which includes 'Alerts', 'Encounters', 'Labs', 'Imaging', 'Medications', 'Documents', 'Community', 'Immunizations', and 'Reg. Info'. A yellow arrow points to the 'Encounters' icon.

The patient information bar shows: DOB: 12-15-1968, MRN: 700000646, Code Status: AccessMyHealth Portal: No, Process: History of Violence Risk, On Research Study, Location: BCC VA Med Img, Enc Type: Recurring: Active, Attending: [Name].

The 'ENCOUNTERS' section displays a table of encounters with the following columns: ADMITTED, DISCHARGED, PATIENT CLASS (P), FACILITY (F), HOSPITAL SERVICE (H), CHIEF COMPLAINT (C), ADMISSION DIAGNOSIS (A), DISCHARGE DIAGNOSIS (D), and ATTENDING PROVIDER. The table shows five encounters, with the most recent one highlighted in blue.

ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
2026 MAR 12		Inpatient Eagle Ridge Hospital MEDS	Cancel Discharge (A) Demo ADT Notifications (A)	ZZPhysician, Attending
2025 NOV 14		Inpatient Nanaimo Regional General Hospital MED	Testing PLIS (C)	House Physician, NRRH
2025 JUL 16		EMR VCHA Community EM	PROFILE EMR (C)	
2023 SEP 15		emergency North Vancouver Centre UPCC Emergency	test note (C)	Provider, Emergency
2023 FEB 10		Inpatient Abbotsford Regional Hospital ACE		TEST12345

The 'ENCOUNTER DETAILS' section shows: Chief Complaint: test note, Patient Class: emergency, Admission Date/Time: 2023 SEP 15 09:17, Facility: North Vancouver Centre UPCC, Admission Diagnosis: Emergency, Hospital Service: Emergency, Discharge Date/Time: [blank], Location: COM North Vancouver Centre Urgent Care, Discharge Diagnosis: [blank], Encounter Number: 740000081716, Discharge Reason: [blank], MRN: VPP Cerner 700000646, Provider(s): Provider, Emergency (Attending Physician).

The 'DOCUMENTS' section shows a table of documents with the following columns: DATE, DOCUMENT NAME, TYPE OF SERVICE, DISCIPLINE, and AUTHOR. The table shows 10 documents, with the most recent one highlighted in blue.

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR
2024 FEB 16	Wound Clinic Note		Wound Care Management	TESTUSER, WOUNDSTOMYNURSE
2024 FEB 08	Adolescent Medicine Consult	Consultation	Adolescent Medicine	PLISBMA, PURPLE
2024 JAN 16	ED Consult	Consultation	Emergency Medicine	PLISBMA, PURPLE
2023 OCT 17	Dentistry Clinic Note		Dentistry	PLISBVT, IAN
2023 OCT 17	Dentistry Clinic Note		Dentistry	PLISBVT, IAN
2023 OCT 17	Dentistry Clinic Note		Dentistry	PLISBVT, IAN
2023 OCT 17	Dentistry Clinic Note		Dentistry	PLISBVT, IAN

The bottom of the screen shows the page number 'B0783' and the date/time 'Thursday, 18-June-2026 14:23 PDT'.

User Preferences

User Preferences (before June 2026 PUP)

CareConnect Logged in: test_user

PREFERENCES Save ✓ Cancel ✕ Reset ↻ ?

General

Setting My Default Tab Patient Summary Specify the data domain to open when a patient is searched.

Viewed History On Off Viewed history tracks your read and unread items.
Caution: Disabling history will reset all items to unread status.

Patient Banner Behaviour Static Floating **Static:** The patient demographics banner remains above the left-hand navigation and may scroll out of view (default behaviour).
Floating: The patient demographics banner stays visible on the screen regardless of vertical scrolling.

Hide Timeline View Hide Show **Hide:** Timeline will be completely hidden in CareConnect.
Show: Timeline will be visible in Patient Summary, Documents, Encounters, Imaging, and Labs domain.

Timeline View Order By Newest Oldest **Newest:** Displays timeline results from the newest to the oldest date based on selected parameters.
Oldest: Displays timeline results from the oldest to the newest date based on selected parameters.
Note: This option will be unavailable if "Hide Timeline View" is set to "Hide".

Setting Default View Options

Encounters Past 1 Year

Labs

Provincial Labs Past 3 Months

VCH Historical Past 1 Year

Imaging Past 1 Year

Documents Past 1 Year

Community Documents Past 6 Months

Medications Group By Generic Name, Strength, and Dosage Form Display All Medications Without Grouping

User Preferences – “New”

CareConnect

Logged in: test, user

PREFERENCES

Save ✓ Cancel ✕ Reset ↻ ?

General

Encounters

Labs

Imaging

Documents & Community

Medications

General Preferences

Default Tab Patient Summary

Specify the data domain to open when a patient is searched.

Viewed History On Off

Viewed history tracks your read and unread items.
Caution: Disabling history will reset all items to unread status.

Patient Banner Behaviour Static Floating

Static: The patient demographics banner remains above the left-hand navigation and may scroll out of view (default behaviour).
Floating: The patient demographics banner stays visible on the screen regardless of vertical scrolling.

Timeline Behaviour Hide Show

Hide: Timeline will be completely hidden in CareConnect.
Show: Timeline will be visible in Patient Summary, Documents, Encounters, Imaging, and Labs domain.

Newest Oldest

Newest: Displays timeline results from the newest to the oldest date based on selected parameters.
Oldest: Displays timeline results from the oldest to the newest date based on selected parameters.
Note: This option will be unavailable if "Hide Timeline View" is set to "Hide".

Redesigned for both
regular version of CareConnect and
CareConnect within VPP Cerner View

User Preferences – “New” Encounters Filter Options

CareConnect Logged in: test, user

PREFERENCES Save ✓ Cancel ✕ Reset ↻ ?

General

Encounters Domain

Default Encounters Category: ▼ Set the default encounter category when opening the Encounters listing view.

Default Date Filter: Set the default date range filter applied when opening the Encounters listing view.

Encounters

Labs

Imaging

Documents & Community

Medications

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Encounters Redesign

Encounters Redesigned: List and Detail Split View

DEMOPATIENT, TWO
 PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS – 1 to 19 of 19

[Reset Viewed](#) [What's Available](#) [Print](#)

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By:

Then By:

[Apply Filters](#)

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	Demo Dr, One S
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute	Severe Pain at Chest Heart failure Heart - upper left chamber	Demo Dr, One S
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient		Demodoc, Attending

ENCOUNTER DETAILS

Chief Complaint:	Severe Pain at Chest	Patient Class:	Emergency
Admission Date/Time:	2026 JAN 05 00:58	Facility:	St. Paul's Hospital
Admission Diagnosis:	Heart failure	Hospital Service:	Emergency Acute
Discharge Date/Time:	2026 JAN 06 00:10	Location:	Acute
Discharge Diagnosis:	Heart - upper left chamber	Encounter Number:	170990000055
Discharge Reason:		MRN:	VPP Cerner 009999001
Provider(s):	Demo Dr, One S (Attending Physician, Referring Physician)		

DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR
2026 JAN 12	BCCA Oncological Consultation	Consultation	Oncology	Train, Mark

COMMUNITY DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TEAM/SERVICE	SOURCE SYSTEM
2026 JAN 12	Consultation Note	qathet Community Health	VPP Cerner

- Patient Summary
- Alerts
- Encounters
- Labs
- Imaging
- Medications
- Documents
- Community Documents
- Immunizations
- Registration Info

Encounters Improvement Areas

DEMOPATIENT, TWO
 PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS - 1 to 19 of 19

Reset Viewed What's Available Print ?

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Encounters Categories Filter Options

Filter By: All

Then By: (none)

Apply Filters

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	Castlegar & District Community Health Centre (F)		Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	Demo Dr, One S
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute	Severe Pain at Chest Heart failure Heart - upper left chamber	Demo Dr, One S
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient		Demodoc, Attending

Encounters List View

ENCOUNTER DETAILS

Chief Complaint:	Severe Pain at Chest	Patient Class:	Emergency
Admission Date/Time:	2026 JAN 05 00:58	Facility:	St. Paul's Hospital
Admission Diagnosis:	Heart failure	Hospital Service:	Emergency Acute
Discharge Date/Time:	2026 JAN 06 00:00		
Discharge Diagnosis:	Heart - upper left chamber		990000055
Discharge Reason:			Cerner 009999001
Provider(s):	Demo Dr, One S Referring Physician		

Encounters Details

DOCUMENTS - 1 to 1 of 1

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR
2026 JAN 12	BCCA Oncological Consultation			Train, Mark

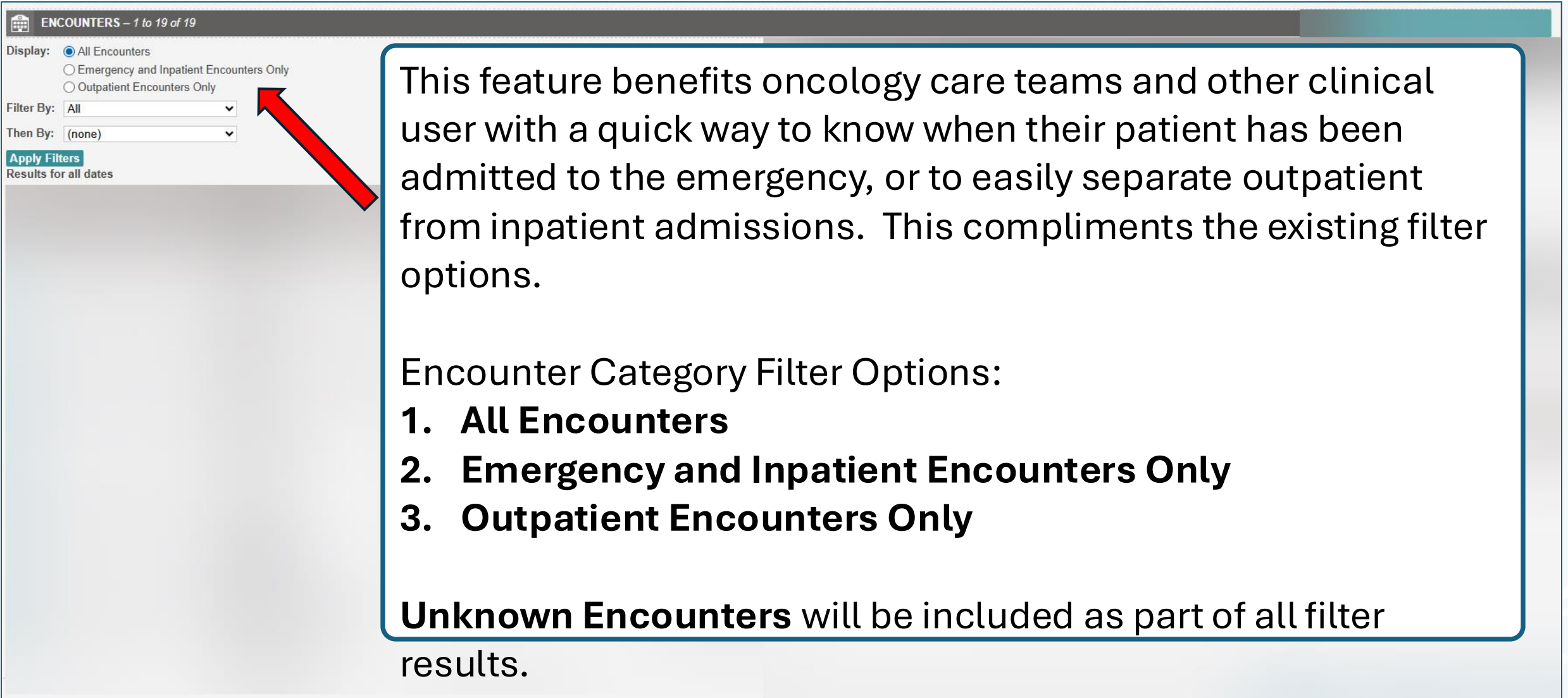
Encounter Linked Documents (if applicable)

COMMUNITY DOCUMENTS - 1 to 1 of 1

DATE	DOCUMENT NAME	SOURCE SYSTEM
2026 JAN 12	Consultation Note	qathet Community Health VPP Cerner

Encounters Categories Filter Options

Encounters Categories Filter Options



ENCOUNTERS – 1 to 19 of 19

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All

Then By: (none)

Apply Filters
Results for all dates

This feature benefits oncology care teams and other clinical user with a quick way to know when their patient has been admitted to the emergency, or to easily separate outpatient from inpatient admissions. This compliments the existing filter options.

Encounter Category Filter Options:

- 1. All Encounters**
- 2. Emergency and Inpatient Encounters Only**
- 3. Outpatient Encounters Only**

Unknown Encounters will be included as part of all filter results.

Encounters List View

Encounters List View

ENCOUNTERS – 1 to 19 of 19

Sorted by **PATIENT CLASS (P)**

Sorted by **CHIEF COMPLAINT (C)**









	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	Demo Dr, One S
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute	Severe Pain at Chest Heart failure Heart - upper left chamber	Demo Dr, One S
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 16		EMERGENCY (P)	ALCOHOL ABUSE UNRECORDED	

Easier to scan the Encounter list







- ADMITTED and DISCHARGED dates in separate columns
- All columns sortable in ascending and descending order
- Columns with multiple data elements sorted based on the first data element in the column.

Encounters List View – Icons & Tooltips




ENCOUNTERS – 1 to 19 of 19

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
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	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
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	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 16		EMERGENCY/SPH EMERGENCY	ALCOHOL ABUSE UNDETERMINED (D)	

Icons:

-  – Pre-admit Encounter
-  – Emergency Encounter
-  – Inpatient Encounter
-  – Outpatient Encounter
-  – Unknown Encounter
-  - Documents Available

Hover Tooltips:

	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)
	Pre-Admission		
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute

Encounters Details

Encounters Details

ENCOUNTERS - 1 to 19 of 19

Encounter Details reorganized for clarity

ENCOUNTER DETAILS			
Chief Complaint:	Severe Pain at Chest	Patient Class:	Emergency
Admission Date/Time:	2026 JAN 05 00:58	Facility:	St. Paul's Hospital
Admission Diagnosis:	Heart failure	Hospital Service:	Emergency Acute
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Discharge Reason:		MRN:	VPP Cerner 009999001
Provider(s):	Demo Dr, One S (Attending Physician, Referring Physician)		

Clinical focused details on the left side

Hospital administration details on the right side

Encounters-Document Linking

Encounter Linked Documents

- Encounters-Document Linking offers intuitive navigation between an encounter event with related clinical documents
- This capability is dependent upon the linking of data provided by the source systems
- If applicable, there can be single or multiple documents, organized by Documents and Community Documents
- The column headers are also sortable in the Documents and Community Documents tables
- Viewed History can be reset in the Documents and Community Documents domains, respectively

ENCOUNTERS – 1 to 19 of 19

DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR
2026 JAN 12	BCCA Oncological Consultation	Consultation	Oncology	Train, Mark

COMMUNITY DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TEAM/SERVICE	SOURCE SYSTEM
2026 JAN 12	Consultation Note	qathet Community Health	VPP Cerner

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Document Viewing and Navigation

Document Viewing in Screen Navigation

DEMOPATIENT, TWO

PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS - 1 to 19 of 19

Reset Viewed What's Available Print ?

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All

Then By: (none)

Apply Filters

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
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	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 18		EMERGENCY (P)	ALCOHOL ABUSE UNSPEC (D)	



[Back to Encounter Details](#)



EMERGENCY DEPARTMENT NOTE 1 - 2026 MAY 22 - Castlegar & District Community Health Centre

Navigation icons: list, search, zoom, print, etc.



Patient: DEMOPATIENT, TWO
PHN: 9698 713 676 Gender: MALE
Date of Birth: 1957 OCT 01 Age: 62Y

Emergency Discharge Summary

Interior Health Royal Inland Hospital Kamloops / Ph: 250-374-5111
Name: Demopatient,Two
MRP: Age: 59 Type: REG ED Acct: KA0123456/17
FamPhys: Doctor,Demo DOB: 01/10/1957 Loc: KAMRIHED MedRec: KA00112233
PrimProv: Sex: M ADM: 31/01/17 HC#: 9698713676
Ph: 250-123-4567 DIS:

Attn: [rep ct ivnm]
[rep ct add1]
[rep ct add2]
[rep ct add3]
[rep ct fax]

Emergency Department Visit
Signed

PHYSICIAN ASSESSMENT TIME: 31/01/17 07:33 PST
Nurse Notes (Newest on Top)

Nursing Note:
31/01/17 1218 Patient is feeling a little bit better. He said the pain is not nearly as bad now. He is able to eat and drink without any issues.

Nursing Note:
31/01/17 1013 Patient still in a lot of pain.

Option 1: Document Viewing in Pop Up Window – direct from document listing

CareConnect Logged in: test, user

Search by: PHN Search... [MY PATIENTS](#) [MESSAGES \(10\)](#)

DEMPATIENT, TWO
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS – 1 to 19 of 19 [Reset Viewed](#) [What's Available](#) [Print](#)

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All
Then By: (none)

[Apply Filters](#)

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute	Severe Pain at Chest Heart failure Heart - upper left chamber	
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 16		EMERGENCY (P)	ALCOHOL ABUSE UNSPEC (D)	

ENCOUNTER DETAILS

Chief Complaint:	Follow-up	Patient Class:	PreAdmit
Admission Date/Time:	2026 MAY 20 08:50	Facility:	Castlegar & District Community Health Centre
Admission Diagnosis:		Hospital Service:	
Discharge Date/Time:	2026 MAY 20 09:30	Location:	CDH-Emergency Department
Discharge Diagnosis:		Encounter Number:	CA990000052/26
Discharge Reason:		MRN:	IHA Meditech A1-B20180921123355837
Provider(s):	Demodoc, Nine (MD) (Attending Physician)		

DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR	
2026 MAY 22	Emergency Department Note	Evaluation	Emergency Medicine		

OPTION 1: Click on icon to open document in a pop up window directly from the Documents listing.

Option 2: Document Viewing in Pop Up Window when the document is already loaded within the right panel

DEMOPATIENT, TWO
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS - 1 to 19 of 19

Reset Viewed What's Available Print ?

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All

Then By: (none)

Apply Filters
Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	
	2026 JAN 05	2026 JAN 06	Emergency St. Paul's Hospital Emergency Acute	Severe Pain at Chest Heart failure Heart - upper left chamber	Demo Dr, One S
	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending

EMERGENCY DEPARTMENT NOTE 1 - 2026 MAY 22 - Castlegar & District Community Health Centre

Back to Encounter Details Next

Patient: DEMOPATIENT, TWO
PHN: 9698 713 676
Date of Birth: 1957 OCT 01
MALE
62Y

Emergency Discharge Summary
Interior Health Royal Inland Hospital 374-5111

Name: Demopatient, Two
MRP: Age: 59
MedRec: KA00112233

PHYSICIAN ASSESSMENT TIME: 31/01/17 07:33 PST
Nurse Notes (Newest on Top)

Nursing Note:
31/01/17 1218 Patient is feeling a little bit better. He said the pain is not nearly as bad now. He is able to eat and drink without any issues.

Nursing Note:
31/01/17 1013 Patient still in a lot of pain.

OPTION 2: Click on icon to open document in a pop up window when the document detail is already loaded within the right panel.



Document Pop up View – for large viewing experience

CareConnect SATDemo Logged in: test, user

BCCA ONCOLOGICAL CONSULTATION – 2026 JAN 12 – BCCA-VANCOUVER

1 of 2

CareConnect

Patient: DEMOPATIENT, TWO
PHN: 9698 713 676 **Gender: MALE**
Date of Birth: 1957 OCT 01 **Age: 62Y**

Emergency Discharge Summary
Interior Health Royal Inland Hospital Kamloops / Ph: 250-374-5111

Name: Demopatient,Two
MRP: Age: 59 Type: REG ED Acct: KA0123456/17
FamPhys: Doctor, Demo DOB: 01/10/1957 Loc: KAMRIHED MedRec: KA00112233
PrimProv: Sex: M ADM: 31/01/17 HC#: 9698713676
Ph: 250-123-4567 DIS:

Attn: [rep ct ivnm]
[rep ct add1]
[rep ct add2]
[rep ct add3]
[rep ct fax]

Emergency Department Visit
Signed

PHYSICIAN ASSESSMENT TIME: 31/01/17 07:33 PST
Nurse Notes (Newest on Top)

Nursing Note:
31/01/17 1218 Patient is feeling a little bit better. He said the pain is not nearly as bad now. He is able to eat and drink without any issues.

Nursing Note:
31/01/17 1013 Patient still in a lot of pain.

Nursing Note:
31/01/17 0906 Patient is in a lot of pain. Abdominal pain started yesterday morning and he was able to manage the pain with tylenol and advil. He woke up in the middle of the night last night and the pain was unbearable.

Allergies

Allergy/AdvReac Type Severity Reaction Status Date / Time
gadobutrol Allergy Abdominal Verified 31/01/17 07:40 PST

2026 OCT 18

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Navigation when multiple documents available

DEMOPATIENT, TWO

PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS - 1 to 19 of 19

Reset Viewed What's Available Print ?

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All

Then By: (none)

Apply Filters

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
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	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	Demo Dr, One S
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	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 18		EMERGENCY (P)	ALCOHOL ABUSE UNSPEC (D)	

ENCOUNTER DETAILS

Chief Complaint:	Follow-up	Patient Class:	PreAdmit
Admission Date/Time:	2026 MAY 10 08:50	Facility:	Castlegar & District Community Health Centre
Admission Diagnosis:		Hospital Service:	
Discharge Date/Time:	2026 MAY 10 09:30	Location:	CDH-Emergency Department
Discharge Diagnosis:		Encounter Number:	CA990000051/26
Discharge Reason:		MRN:	IHA Meditech A1-B20180921123355837
Provider(s):	Demodoc, Nine (MD) (Attending Physician)		

DOCUMENTS - 1 to 3 of 3

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR
2026 MAY 22	Emergency Department Note 1	Evaluation	Emergency Medicine	
2026 MAY 22	Emergency Department Note 2	Evaluation	Emergency Medicine	
2026 MAY 22	Emergency Department Note 3	Evaluation	Emergency Medicine	

Document View in screen

DEMOPATIENT, TWO
 PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

ENCOUNTERS – 1 to 19 of 19

[Reset Viewed](#) [What's Available](#) [Print](#)

Display: All Encounters
 Emergency and Inpatient Encounters Only
 Outpatient Encounters Only

Filter By: All

Then By: (none)

[Apply Filters](#)

Results for all dates

	ADMITTED	DISCHARGED	PATIENT CLASS (P) FACILITY (F) HOSPITAL SERVICE (H)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER
	2026 MAY 25	2026 MAY 25	PreAdmit (P) Castlegar & District Community Health Centre (F)	Check up, exam (C)	Demodoc, Nine (MD)
	2026 MAY 20	2026 MAY 20	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 MAY 10	2026 MAY 10	PreAdmit (P) Castlegar & District Community Health Centre (F)	Follow-up (C)	Demodoc, Nine (MD)
	2026 JAN 06	2026 JAN 12	Inpatient BC Cancer Vancouver Emergency Acute	Severe Pain at Chest Heart failure Pulmonary nodule (D) Pulmonary nodule-treatment (D)	Demo Dr, One S
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	2025 DEC 22	2025 DEC 22	EMERGENCY St. Paul's Hospital EMERGENCY/SPH EMERGENCY		Demodoc, Thirteen S
	2025 NOV 25	2025 DEC 06	Inpatient Vancouver General Hospital EMERGENCY MEDICINE		Demodoc, Attending
	2025 OCT 16		EMERGENCY (P)	ALCOHOL ABUSE UNSPEC (D)	

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EMERGENCY DEPARTMENT NOTE 1 – 2026 MAY 22 – Castlegar & District Community Health Centre

1 of 2



Patient: DEMOPATIENT, TWO
PHN: 9698 713 676 **Gender:** MALE
Date of Birth: 1957 OCT 01 **Age:** 62Y

Emergency Discharge Summary

Interior Health Royal Inland Hospital Kamloops / Ph: 250-374-5111

Name: Demopatient,Two
 MRP: Age: 59 Type: REG ED Acct: KA0123456/17
 FamPhys: Doctor, Demo DOB: 01/10/1957 Loc: KAMRIHED MedRec: KA00112233
 PrimProv: Sex: M ADM: 31/01/17 HC#: 9698713676
 Ph: 250-123-4567 DIS:

Attn: [rep ct ivnm]
 [rep ct add1]
 [rep ct add2]
 [rep ct add3]
 [rep ct fax]

Emergency Department Visit
 Signed

PHYSICIAN ASSESSMENT TIME: 31/01/17 07:33 PST
 Nurse Notes (Newest on Top)

Nursing Note:
 31/01/17 1218 Patient is feeling a little bit better. He said the pain is not nearly as bad now. He is able to eat and drink without any issues.

Nursing Note:
 31/01/17 1013 Patient still in a lot of pain.

APPENDIX:

CareConnect – Encounters Domain and User Preferences (before June 2026 Product Update)

Encounters List View (before June 2026 PUP)

DEMOPATIENT, TWO
 PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

 ENCOUNTERS - 1 to 5 of 5

[What's Available](#) [Print](#)  

Filter By:
 Then By:

[Apply Filters](#)

Results from 2025 MAY 14 to 2026 MAY 14

FACILITY (F) HOSPITAL SERVICE (H) PATIENT CLASS (P)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER	ADMITTED (A) DISCHARGED (D)	SOURCE SYSTEM	DOCUMENTS AVAILABLE
Castlegar & District Community Health Centre (F) ER Patient (P)	Abdominal pain (C)	Demodoc, Nine (MD)	2023 OCT 22 (A)	IHA Meditech	
VCHA Community WITHDRAWAL MANAGEMENT SERVICES ADDITION SERVICES	COUNSELLING/THERAPY/EDUCATION (C)		2012 AUG 29 (A)	VCHA PARIS	(unknown)
VANCOUVER GENERAL HOSPITAL (F) EMERGENCY (P)	ALCOHOL ABUSE-UNSPEC (D)		2010 OCT 16 (A)	VA-RHS Carecast	
VCHA Community EMERGENCY MEDICINE PRIMARY CARE			2009 JUN 16 (A)	VCHA PARIS	(unknown)
VCHA Community PRIMARY CARE PRIMARY CARE	PRIMARY CARE (C)		2009 JUN 16 (A)	VCHA PARIS	(unknown)

Encounters Detailed View (before June 2026 PUP)



Logged in: test, user

Search by: PHN Search...

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DEMOPATIENT, TWO
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE



PATIENT SUMMARY

ALERTS

ENCOUNTERS

LABS

IMAGING

MEDICATIONS

DOCUMENTS

COMMUNITY DOCUMENTS

IMMUNIZATIONS

REGISTRATION INFO

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ENCOUNTER DETAILS – St. Paul's Hospital – 2016 JUL 06

Facility:	St. Paul's Hospital	MRN:	PHC SCM 009999001
Location:	EMERGENCY	Encounter Number:	0000006
Hospital Service:	EMERGENCY/SPH EMERGENCY	Admission Date/Time:	2016 JUL 06 08:58
Patient Class:	EMERGENCY	Discharge Date/Time:	2016 JUL 06 17:10
Chief Complaint:	Severe Pain in Leg	Discharge Reason:	
Admission Diagnosis:	Deep Vein Thrombosis (DVT) - Lower Extremities	Provider(s):	Emergency, Physician S (Attending Physician, Referring Physician)
Discharge Diagnosis:	Superficial Thrombophlebitis - Lower Extremities		

DOCUMENTS – 1 to 1 of 1

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR	FACILITY
2016 JUL 06	Emergency Discharge Summary	Discharge Summary	Emergency Medicine	Rice, Annie	St. Paul's Hospital