

## Frequency Asked Questions

### What can be covered by the grant?

Information about the grant can be found here at the [BC CF Grant for Medications and Travel](#) website. At a high-level, the CF grant can cover:

- Up to \$1500 per calendar year for CF medications and equipment for people living with CF or CF-related conditions who are seen at a B.C. CF clinic. Some equipment may require a letter of support from your CF team.
- A full list of eligible medications and equipment is available [here](#). Please review the list as there have been some additions that may be beneficial to some individuals.
- Eligible travel expenses for a CF clinic visit or CF-related hospitalization, such as car mileage, air transport, and accommodation. As travel expenses can be complex, please review the comprehensive policy manual for detailed information and reach out to your clinic social worker or CFgrant@phsa.ca if you need more information.
- Refer to our [policy manual](#) for comprehensive information on what is covered.

### Where do I submit for CF grant reimbursement?

The application form can be accessed through point 3 on the [BC CF Grant for Medications and Travel](#) website.

Click [here](#) for a direct link for the application form.

### What happens after I submit my information through the form?

Once you submit your information, the CFCBC team reviews your submission to ensure all required details are included (such as receipts, confirmations, and supporting documentation). After verification, your request is forwarded to the accounting department for processing. Accounting will then proceed with their internal steps to issue payment, either by cheque or electronic transfer.

### Why is it taking so long to receive my cheque?

If this is your first or second submission, processing may take longer because Accounting must set up and verify your information as a new vendor in their system. This setup is a manual process and typically takes **4–6 weeks**. However, once your vendor profile is established, subsequent submissions are processed more quickly—provided the information on your subsidy form matches the details in the accounting system.

To help ensure your application is processed quickly

- ensure the personal information on your submission is correct and matches what you have provided in past submissions.
- Double check the spelling of your name and address, especially the postal code.
- Notify us via the other box in the application or at [CFgrant@phsa.ca](mailto:CFgrant@phsa.ca) if there was a recent address change.

### **Is there a direct deposit option?**

Yes, direct deposit or electronic transfer is available if certain conditions are met. Please email [CFgrant@phsa.ca](mailto:CFgrant@phsa.ca) if you are interested in direct deposit.

### **Do I need a prescription receipt for my medications?**

Some medications require a prescription receipt for reimbursement, those are noted on the application form and the [medication eligibility list](#).

Medication receipts should indicate who the medication was prescribed to, date, and amount paid. Medications should be prescribed by CF clinic physicians and related specialists (eg. endocrinology).

If it is an over-the-counter medication or you have not met your deductible, please utilize Pharmacare and Plan D Pharmacare to contribute towards your deductible, and/or extended health insurance first. [Plan D Pharmacare](#) covers many CF products. Any item on this list goes towards your Pharmacare deductible and once reached the items will be covered 80% by Pharmacare. Please ensure your pharmacy is applying this to your CF supplements.

In some cases, cashier receipts will be accepted for over-the-counter supplements. In case of cashier receipts, please separate your CF-medication purchases from other purchases and highlight/label which items are your CF-medication. The medication name and date of purchase should be clearly legible on the receipt.

### **What is covered for travel?**

Travel expenses for a CF clinic visit or CF-related hospitalization, such as car mileage, air transport, and accommodation, are potentially eligible. As travel expenses can be complex, please review the [comprehensive policy manual](#) for detailed information and reach out to your clinic social worker or [CFgrant@phsa.ca](mailto:CFgrant@phsa.ca) if you need more information.

In general:

- Travel must be related to a CF clinic visit or a CF-related hospitalization
- Travel must be over 150 km round trip from home to the CF clinic or hospital for claiming car mileage at 30 cents per km.

- For accommodation, discuss possible arrangements with your clinic social worker. The grant program can cover, in the case of hotel, costs to a maximum of \$150/night if patients/families are unable to make the round trip to their CF clinic in one day.
- Coverage for accommodation is meant for short term stays. If you require longer stays of more than 2 nights, please discuss with your clinic social worker.
- For airfare, please use the Travel Assistance Program or Hope Air if possible. The grant program will reimburse 50-80% of your commercial airfare depending on the region you live in.
- Round-trip long distance bus fares will be covered.

The program does NOT cover

- Parking, taxi fares, rideshares, or tolls.
- Regional bus or transit costs.
- Ferry costs (covered by the TAP program).
- Meals related to travel.

### **I paid for my travel in points, will points be reimbursed?**

It is a general health authority policy that points will not be reimbursed.

Health Authority Policy Regarding Travel:

2.6.9 Frequent Flyer Points: Claimants will not be reimbursed or otherwise compensated if they elect to use mileage points

### **This item was covered before, but isn't anymore – how come? AND I have an item that is not on the medication or travel list, can it be covered?**

Please review this with your clinic social worker for potential coverage options. Coverage is not guaranteed as the CF grant is an exhaustive grant and CFCBC follows the policies in place to allow fair access by all people with CF and CF-related conditions in BC. Policies and eligibility criteria are reviewed on a semi-annual basis as concerns and items are brought up. Adjustments to coverage may also be done as funding amounts received by the Ministry may change annually.

Administrators for the CF grant subsidy fund aim to allow access to the CF grant throughout the year. We aim to do our best to update our website, medication list, and policy manual in a timely manner.

Thank you for your understanding and for helping us maintain consistency with the policies in place.

**Reference links:**

[CFCBC website for the BC CF Grant for Medication and Travel](#)

[Eligible medications and equipment list](#)

[Comprehensive Policy Manual](#)

[CF Subsidy User Guide](#) (how to use the application form)

[Plan D Pharmacare list](#)

[BC Family Residence Program](#)

[Hope Air](#)

[Other CF support funds](#)

[CF clinic visit confirmation form](#)

[Online Application Form](#)