

# my.CareConnect Portal Remediation (mCCPR): Password Policy Update May 15, 2023

## Context

my.CareConnect Portal Remediation – Password Policy update includes change to the complexity of the password requirements.

## Updates

**The improved password requirements were updated to align with PHSA's new password policy.**

- Passwords must be at least 12 characters long.
- Passwords must contain a combination of at least three of the following characters: uppercase letters, lowercase letters, numbers, symbols (punctuation marks).
- Password can not contain the user's user name or screen name.
- When users update their accounts' passwords or create a new account, they will be prompted to follow the new password requirements.