



Are you more comfortable in a language different from your health care provider?

Do friends or family members come to appointments with you so that you can understand what is being said?

There are people who can help you.
They speak and understand both your language and English. They help you have the information you need to get the best and safest care. They are professional interpreters.

Why are interpreters important?
While you do not have to have an interpreter, they are able to get the information to you so that you can make important decisions about your health. Friends and family may not know the right medical terms, or be able to interpret fluently.

Interpreters are objective, keep things private, and respect confidentiality.

There are interpreters in over 150 languages across the province.
The Provincial Language Services can help you get an interpreter.

For more information, ask your health care provider.
An interpreter is there to make the appointment easier for you, but not all health care providers know that this service is available. More information can be found at phsa.ca/pls



Call 604-297-8400 | Toll Free 1-877-BC TALKS (228-2557)
Web: phsa.ca/pls | Email: pls@phsa.ca

We collect your personal information as authorized under section 26(c) of the BC Freedom of Information and Protection of Privacy Act ("FIPPA") to provide interpreting services to you. We collect your name, address, telephone number and purpose of visit. If you have questions or concerns about how your information is collected or used, you may contact the Manager of the Provincial Language Service Program at 604-297-8400 or pls@phsa.ca.



Are you more comfortable in a language different from your health care provider?

Do friends or family members come to appointments with you so that you can understand what is being said?

There are people who can help you.
They speak and understand both your language and English. They help you have the information you need to get the best and safest care. They are professional interpreters.

Why are interpreters important?
While you do not have to have an interpreter, they are able to get the information to you so that you can make important decisions about your health. Friends and family may not know the right medical terms, or be able to interpret fluently.

Interpreters are objective, keep things private, and respect confidentiality.

There are interpreters in over 150 languages across the province.
The Provincial Language Services can help you get an interpreter.

For more information, ask your health care provider.
An interpreter is there to make the appointment easier for you, but not all health care providers know that this service is available. More information can be found at phsa.ca/pls



Call 604-297-8400 | Toll Free 1-877-BC TALKS (228-2557)
Web: phsa.ca/pls | Email: pls@phsa.ca

We collect your personal information as authorized under section 26(c) of the BC Freedom of Information and Protection of Privacy Act ("FIPPA") to provide interpreting services to you. We collect your name, address, telephone number and purpose of visit. If you have questions or concerns about how your information is collected or used, you may contact the Manager of the Provincial Language Service Program at 604-297-8400 or pls@phsa.ca.