

# WHAT IS VIDEO REMOTE INTERPRETING?

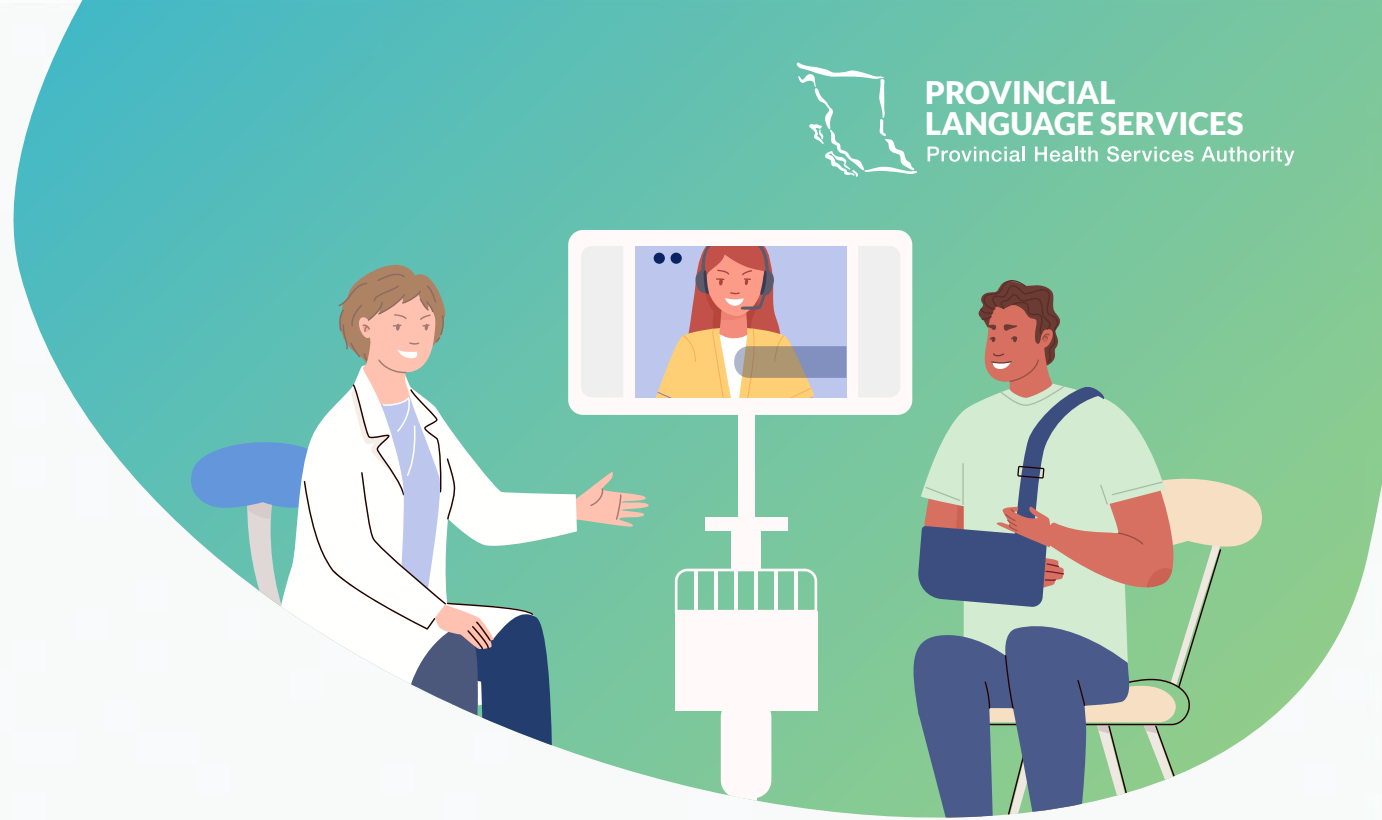
Video Remote Interpreting (VRI) is a technology solution that augments existing interpreting services. VRI uses audio and video technologies via a mobile device connected to the internet, such as a smartphone or tablet, to provide interpreting services virtually. Users have access to the following and are connected to a qualified interpreter in as little as a minute:

- 40 spoken languages via video
- American Sign Language via video
- 200 spoken languages via audio

## LEARN MORE

Video remote interpreting devices can be found in several emergency departments, ambulances and clinical settings across British Columbia. If you are interested in using VRI at your next medical appointment, speak to your health care provider.

For more information, [visit www.phsa.ca/pls](http://www.phsa.ca/pls).



## QUICK FACTS



VRI is currently available in approx. **300** ambulances and **102** emergency departments in B.C.

*Findings of a recent survey conducted in clinical settings at select health authorities to evaluate the effectiveness of VRI concluded that:*



**100%** of patients agree that they were able to communicate clearly with their health care provider and understood the instructions they received



**83%** of patients agree that VRI reduces reliance on family and friends for interpreting during medical appointments or while receiving care