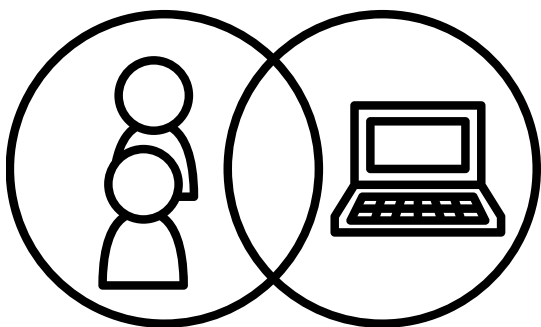




What is CART ?

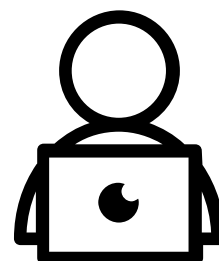
CART (Communication Access Realtime Translation) is a service that links health care professional to a live captioner who types out the exact words during medical appointment. It's designed for hard-of-hearing patients who do not use sign language to communicate.

1) YOU REQUEST, WE BOOK CAPTIONER
ONSITE/VHV APPOINTMENT



2) THE EXACT WORDS
BEING SPOKEN
ARE TRANSCRIBED

3) PATIENT READ FROM
TABLET



AI vs. Live Captioner: What's the Difference? Live captioner is trained professional who type out everything in real-time, handling complex medical terms. They provide more accurate captions than AI relies on software that can misinterpret complex words, unclear speech, or specialized vocabulary.

Benefits for hard-of-hearing patient: **Benefits for healthcare professional:**

- | | |
|-------------------------------------|-------------------------|
| • Accurate Transcription | • Enhanced interaction |
| • Engagement & Participation | • Efficient Appointment |
| • Empower to make informed decision | • Better outcomes |

To book a CART service, contact us:
1-877-BC Talks | pls@phsa.ca | www.phsa.ca/pls

Your partnership helps improve accessibility for hard-of-hearing patients leading to better care and outcomes.