

PHSA Medical Staff

Monthly Newsletter | Volume 2 Issue 2

June 1, 2023

INDEX. In this issue:

Updates & Reminders:

1. Save the date: PHSA medical staff town hall
2. Reminder: Reappointment Leader Reviews
3. Four Essential Elements of ABCD as a Lens for Change Workshop

In the news:

4. Webinar: Providing culturally safe care and eradicating Indigenous-specific racism
 5. PHSA Medical Staff Wellness & Workplace Survey – THANK YOU!
 6. Language matters: Four tips for working with interpreters
-

Updates & Reminders:

1. Save the date: PHSA medical staff town hall

Pam Gole, Director, Communications & Engagement

- Tuesday, June 20, 2023 from 5:30 pm to 6:30 p.m.
- Agenda and webcast link forthcoming.
- Slido is now open for questions: www.slido.com (event code #PHSAMedStaff)



Save the date PHSA
medical staff town hal

2. Reminder: Reappointment Leader Reviews

PHSA Medical Affairs

Thank you to all eligible Medical Staff for your cooperation with this year's Reappointment cycle. We are happy to report that 99% have fully submitted their Reappointment documents, with the majority having submitted on time.

Medical leader review of Reappointment documents is now underway. Eligible leaders should have received a notification email on May 1st with instructions to log in to Committee Manager and complete their reviews. The deadline for primary medical leader recommendations is Friday, May 19th. Reviews by

department heads with divisions and secondary medical leader reviews will follow with a final review deadline of Friday, June 23rd.

If you have any questions about Reappointment, please contact Medical Affairs at Reappointment@phsa.ca.

3. Four Essential Elements of ABCD as a Lens for Change Workshop

Pam Gole , Director, Communications & Engagement

Register [here](#), to attend a strategic Community Building Workshop on June 9, 2023. During this one-day workshop, learn how to embed Asset-Based Community Development (ABCD) in your organization and bring more community-centered ways of working.

For additional details and how to register, please following this [link](#).

In the news:

4. Webinar: Providing culturally safe care and eradicating Indigenous-specific racism

Alisha Pillay, Communications & Stakeholder Engagement

On April 10, we celebrated the second annual B.C. Indigenous Nurses Day and honoured the strength, brilliance and commitment of all Indigenous nurses across PHSA who are working hard to promote health and wellness, while preserving the cultural integrity and traditional knowledge of Indigenous Peoples.

To acknowledge the day, Indigenous nurses, Rose Melnyk (director, Indigenous Health and Cultural Safety at BC Mental Health and Substance Use Services), Jessi Minnabarriet (provincial lead, Indigenous Health at Perinatal Services BC) and Penny Cooper (director, Cultural Safety and Transformation, Indigenous Health), gathered for a discussion on April 11 to talk about their personal experiences working in health care, how to apply learnings into daily work and practice, and tangible strategies for non-Indigenous health professionals to support the eradication of Indigenous-specific racism in the health care system.

Watch a recorded version of the webinar [online](#).

5. PHSA Medical Staff Wellness & Workplace Survey – THANK YOU!

Dr. Titus Wong, executive medical director, IPAC and medical staff wellness, PHSA

Sending out a huge thank you to everyone who completed the recent survey. We had 711 completed surveys, which will give us a solid foundation to inform our wellness and workplace priorities over the coming months.

The results are being compiled and will be shared with PHSA ELT and our executive medical group along with high level results being shared at the June 20 medical staff town hall. We will work on detailed action plans over the summer and look forward to engaging further with all medical staff this fall.

We also asked for demographic information by program, discipline and by department. We will share the breakdown of those results with chief medical officers and NP, midwifery and dentist leaders so they can also look for specific opportunities for support and development.

Congratulations to our four draw prize winners. Each winner has been contacted directly. Our winners included a nurse practitioner, radiologist and two family practice physicians.

Please reach out to [Dr. Titus Wong](#) if you have questions about the survey and next steps.

6. Language matters: Four tips for working with interpreters

Alisha Pillay, Communications & Stakeholder Engagement

Many official minority language speakers, Deaf, Deaf-Blind and Hard of Hearing individuals, and immigrant and refugee populations rely on spoken and sign language interpreters to make health care accessible. Here are four tips to keep in mind when working with an interpreter:

- Use simple, direct language and avoid technical jargon when speaking with a patient through an interpreter.
- Allow sufficient time for interpretation, as language syntax varies and additional time may be needed to convey medical information accurately.
- Respect cultural differences to build trust and facilitate effective communication with the patient.
- Avoid using family members or friends as interpreters. Professional interpreters acquired through PLS are tested for language proficiency and trained to ensure cultural competence and meet ethical standards providing accuracy, impartiality, and confidentiality.

For more information on interpreting or to book these services for your patients, visit [the PLS website](#).

Your ongoing resources:

Thank you for your continued dedication and service to the province of B.C.

- Visit the [COVID-19 Resources section on POD](#) for staff guidelines, FAQs and updates.
- Visit [POD](#) for stories about our workforce and supporting resources.
- Learn about [health and wellness resources](#) to support you.
- To view the PHSA Quality Connections Newsletter [here](#).