

# Medical Staff Newsletter

## June 2025

**June 25, 2025**

*Estimated reading time: 3 minutes*

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*\*denotes readers will need to be on-site or access the PHSA network remotely to view these pages.*

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## Updates and Reminders:

### 1. Action Required For PSLS Handlers Ahead of Upgrade

PHSA's Patient Safety & Learning System (PSLS) is upgrading to a cloud-based software. Medical staff who are listed as PSLS handlers – those who review PSLS events and/or rely on notifications for events – will need to confirm their accounts in the new system before July 1<sup>st</sup>.

Medical staff who are handlers will have received emailed instructions from the PSLS.

A [quick start guide](#) is available for handlers to set up their new accounts. Handlers with open events in the current PSLS should begin closing them, as the current system will only remain open for a limited time before it becomes read-only. Supports are in place to assist handlers with large volumes of open records.

The upgraded system, Datix Cloud IQ (DCIQ), offers several improvements, including better functionality, new features, and an enhanced user experience. More information can be found on the [PSLS POD page](#)\*.

Medical staff should continue reporting incidents in the current PSLs. No training or other preparations are required for users to report incidents in the upgraded PSLs. For more information, please contact the PSLs coordinators at [psls@phsa.ca](mailto:psls@phsa.ca).

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## In the News:

### 2. BEACON Medical Staff Leadership Program: Driving High Performance and Quality

Last month, BEACON Cohort 1 participated in Module 6, focusing on how medical leaders can drive improvement, safety, and system-wide change. The session introduced key frameworks in quality planning, just culture, risk management, and strategic decision-making. Participants also explored how data, ethics, and team coaching can support high-performing, patient-centred care.

The knowledge and tools developed through BEACON continues to build leadership capacity across PHSA by providing space to reflect, challenge assumptions, and lead with purpose. One participant reflected:

*“It has made me rethink my approach to upcoming projects—too often we focus only on the outcome without returning to the pain points, the why, or engaging the right people to champion and sustain the change.”*

Medical staff interested in participating in Cohort 2 can contact [beacon@phsa.ca](mailto:beacon@phsa.ca) or visit the [BEACON Program webpage](#) for more information.

### 3. New Virtual Pediatric Learning Opportunities for Interdisciplinary Health Care Providers

Child Health BC, in partnership with BC Children's Hospital and provincial partners, has launched **BC ECHO Pediatrics on RIPPLiVE** (Resources for Interdisciplinary Pediatric Practice and Learning in a Virtual Environment), a new extension of [RIPPL: Resources for Interdisciplinary Pediatric Practice and Learning](#).

BC ECHO Pediatrics sessions on RIPPLiVE bring health care providers together in a safe, virtual space to share expertise, discuss real cases, and learn from one another. Rooted in an all-teach, all-learn approach, the sessions aim to strengthen connections, build local capacity, and support best-practice pediatric care in underserved communities. Topics will cover a range of pediatric conditions identified as priorities by BC's interdisciplinary health care community.

Medical staff are eligible to receive Continuing Professional Development (CPD) credits for attending sessions and there is no cost to attend.

Future BC ECHO Pediatrics series are being planned with BC Children's Hospital sub-specialty networks and provincial partners in the coming months.

Visit [RIPPLiVE](#) to learn more or email: [rippl.childhealthbc@phsa.ca](mailto:rippl.childhealthbc@phsa.ca).

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## PHSA Operational & Leaders' News

- Read the latest [PHSA Operational News](#) and [Leaders' News](#)\*:
  - [Honouring Indigenous Peoples Day](#)
  - [Questions and answers from the town hall](#)
  - Unique PHSA stories this week
  - Jobs of the week

## Ongoing Resources:

- Check out the [Medical Staff webpages](#) on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about [health and wellness](#) resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our [Communications page](#).
- Visit [POD](#) for stories about our workforce and supporting resources\*.