

# Medical Staff Newsletter

## July 2025

**July 30, 2025**

*Estimated reading time: 4 minutes*

---

**INDEX.** In this issue:

### Updates and Reminders:

1. **BEACON Cohort 2 now open for nominations**
2. **AI Scribe BC Trial: Cycle 1 now closed – Cycle 2 coming soon**
3. **New module on conflicts of interest in clinical care**

*\*denotes readers will need to be on-site or access the PHSA network remotely to view these pages.*

---

## Updates and Reminders:

### 1. BEACON Cohort 2 now open for nominations

[BEACON](#), a 24-month leadership development program created specifically for PHSA medical staff, is now accepting nominations for its second cohort.

BEACON supports early and mid-career medical staff who are building their leadership capacity and ready to help drive change across BC's healthcare system. The program includes seven in-person modules, each two days long, supported by mentorship, hands-on learning, and content that integrates Indigenous knowledge, systems leadership, and health equity. The first module is expected to begin March 2026.

Participants explore a wide range of topics, including conflict management, team performance, supporting wellbeing, and understanding the structure of BC's health system. Grounded in Indigenous ways of knowing and the principles of truth and reconciliation, BEACON prepares medical leaders to lead in anti-racist, culturally safe, and relational ways.

#### **Nomination criteria:**

Medical staff must be nominated by a medical or operational leader. The program is open to physicians, dentists, midwives, and nurse practitioners who:

- Are early or mid-career in their leadership journey
- Have completed [Anti-Indigenous Racism Response Training \(ARRT\)](#)
- Have completed or are currently enrolled in the [San'yas Indigenous Cultural Safety Program](#)

#### **Interested in participating?**

Talk to your leader about a potential nomination. Deadline for leaders to submit nominations is September 2.

For more information, contact [BEACON@phsa.ca](mailto:BEACON@phsa.ca).

## **2. AI Scribe BC Trial: Cycle 1 now closed – Cycle 2 coming soon**

Thank you to everyone who signed up for Cycle 1 of the AI Scribe BC Trial – Secure, Compliant, Responsible Implementation of Ambient AI for BC. We're pleased to share that 1399 medical staff across the participating health authorities/organizations (446 from PHSA).

The trial reflects our commitment to reducing administrative burden, improving documentation quality, and giving you more time to focus on what matters most: patient care. Thank you to Dr. Angel Arnaout, chief medical information officer, and the Lower Mainland Health Information Management (HIM) team for their leadership in this work.

Whether you registered to participate in Cycle 1 or are thinking of joining for the first time in Cycle 2 or 3, you'll be able to choose a different AI scribe tool to try during each six-week cycle.

#### **Quick facts:**

- **Goal:** Provide free access, during the trial period, to privacy- and security-compliant AI scribe tools for medical staff, and discounted pricing after the trial
- **Duration:** July 21 to Dec. 1, 2025
- **Structure:** Three six-week trial cycles
- **Eligibility:** Medical staff at PHSA, Vancouver Coastal Health, Fraser Health and Providence Health.
- **Settings:** Outpatient, ambulatory care, and Emergency Department
- **Tools:** Choose from six approved AI scribe tools — try a new one each cycle. Each offers a free trial period, followed by optional discounted pricing on a self-pay basis should you wish to continue using the service after the trial.

Stay tuned for sign-up details for Cycle 2.

Questions? Please contact [aiscribesupport@providencehealth.bc.ca](mailto:aiscribesupport@providencehealth.bc.ca).

## **3. New module on conflicts of interest in clinical care**

A new, 20-minute [Learning Hub course](#) is now available to help medical staff recognize and manage conflicts of interest (COIs) in clinical settings. While COIs are a common part of complex healthcare environments, they are not always straightforward to navigate.

A conflict of interest arises when a personal interest could interfere with a clinician's ability to provide objective, patient-centered care. While COIs are not inherently unethical, they can affect clinical judgment and undermine the trust patients place in their care team and the broader healthcare system. This erosion of trust is particularly concerning when it involves Indigenous patients and other equity deserving groups, who have historically-and continue to-experience systemic discrimination and oppression within the healthcare system.

This module was developed in response to real questions and consults from across PHSA programs and services. It provides practical tools for identifying COIs early, understanding their ethical implications, and applying appropriate strategies for managing them. It also highlights how values like fidelity, integrity, and accountability are essential to maintaining trust in the clinician-patient relationship.

If you're unsure whether something might be a conflict, or how to address it, PHSA [Ethics Service](#) is available for confidential consultation and support.

To speak with a member of the Ethics team, email [ethics@phsa.ca](mailto:ethics@phsa.ca).

---

## PHSA Operational & Leaders' News

- Read the latest [PHSA Operational News](#) and [Leaders' News](#)\*:
  - [Commitment and learning beyond Indigenous Peoples Month](#)
  - [Updated moral distress guide supports wellbeing in challenging situations](#)
  - Unique PHSA stories this week
  - Jobs of the week

## Ongoing Resources:

- Check out the [Medical Staff webpages](#) on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about [health and wellness](#) resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our [Communications page](#).
- Visit [POD](#) for stories about our workforce and supporting resources\*.