Zoom for Healthcare:

Important information on privacy & security

DID YOU KNOW?

Zoom for Healthcare (a cloud-based video conferencing software) is configured with settings endorsed by the BC Ministry of Health to support virtual health visits. These are clinical interactions between providers, provider(s) and patient(s), and patients and families to address the patient's health. Zoom for Healthcare is the only type of Zoom account that aligns with privacy and security regulations and standards.

WHY NOT Zoom basic, Zoom pro, or Zoom accounts provided by other organizations?

- ✔ Virtual health visits are passcode protected
- ✔ File transfer is disabled
- ✔ Virtual health visits cannot be recorded
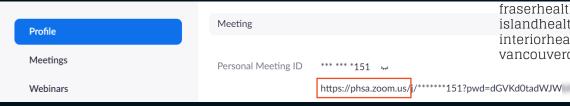- ✔ 'Waiting rooms' for virtual health visits are enabled by default
- ✔ Aligned with privacy law requirement for data storage in Canada

How to check if I am USING ZOOM FOR HEALTHCARE?

BEFORE starting the virtual health visits:

On **ZOOM.US**, check personal meeting ID. Profile > Personal Meeting ID:
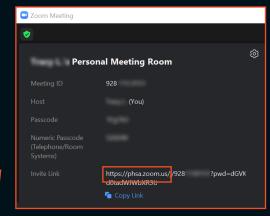
phsa.zoom.us
nha.zoom.us
fraserhealth.zoom.us
islandhealth.zoom.us
interiorhealth.zoom.us
vancouvercoastalhealth.zoom.us

Profile	Meeting
Meetings	
Webinars	Personal Meeting ID *** *** *151 ✐ Edit
	https://phsa.zoom.us/j/*******151?pwd=dGVKd0tadWJW

DURING the virtual health visits:

Click the meeting information button 🛡 and see if the invite link contains your **HEALTH AUTHORITY'S NAME**.

Zoom Meeting

Personal Meeting Room

Meeting ID	928
Host	(You)
Passcode	
Numeric Passcode (Telephone/Room Systems)	
Invite Link	https://phsa.zoom.us/j/928 ?pwd=dGVK d0tadWJWbXRSU

📋 Copy Link

DON'T SEE YOUR HEALTH AUTHORITY NAME IN THE LINK? REQUEST A **ZOOM FOR HEALTHCARE** ACCOUNT NOW!

CLICK ON THE LOGOS TO GET DIRECTED:

doctors of bc

Providence HEALTH CARE

Provincial Health Services Authority
Province-wide solutions. Better health.

island health

Vancouver CoastalHealth

fraserhealth

northern health

Interior Health