

Join a Zoom Virtual Health Visit from a Smartphone or Tablet

Download the 'Zoom Cloud Meetings' app.

Apple iOS: Needs iOS 8.0 or higher.
Compatible with iPhone, iPad and iPod touch. apps.apple.com



Android: Needs Android 5.0 or higher.
play.google.com



Join your Virtual Health Visit

1. Check your email inbox and junk box for a Virtual Health Visit invite.
2. Tap the highlighted URL link.

Hi Alyssa T,

You are invited to a Zoom Virtual Health Visit.

When: Apr 6, 2020 04:00 PM Vancouver
Topic: VH Appointment

Please click the link below to join.
https://phsa.zoom.us/j/161962134?tk=iuES7OukWjV6fVJsLUpPj_G1VFvf7CMFrE3IE5Pep8U_DQEAAAAACadYlhYtdmlwUDJwWVNmZUtwekh1Sk5HV1Z3AA&pwd=czJDtmFZZGJjTVJ2dEpBb0NhaWZUdz09

Note: This link should not be shared with others; it is unique to you.

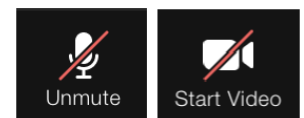
3. The Zoom Cloud Meetings app will open automatically if already downloaded.
If you haven't downloaded the Zoom Cloud Meetings app, your browser will open with a link to the app store.
4. You will be admitted into the Virtual Health Visit immediately or assigned to a waiting room. Please wait for your provider.
5. If you cannot download or run the mobile app, try joining from a computer or laptop using the [Zoom Client for Meetings](#).

Allow Zoom to use your camera and microphone (only needs to be done the first time you use the app)

1. **Allow Zoom** to use your **camera** so your provider can see you.
2. **Allow Zoom** to use your **microphone** so your provider can hear you.
3. Tap **Call using Internet Audio** so you can hear your provider.

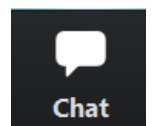
Turn on your video and unmute your microphone

1. Tap **Start Video** and **Unmute**.
2. If you need to stop your video or mute your microphone, tap the same button again.



Send a chat message to your provider (optional)

1. Tap **Participants**.
2. Tap your **provider's name** to start a private chat.
3. Tap in the message field to type a message.



4. Tap **Send**.

Leave the Virtual Health Visit

1. Tap **Leave** in the top right corner.
2. Tap **Leave Meeting** to confirm you want to leave the Virtual Health Visit.

