

Join a Zoom virtual health visit from a smartphone or tablet

Download the 'Zoom Cloud Meetings' application.

Apple iOS: Needs iOS 8.0 or higher.
Compatible with iPhone, iPad and iPod touch. apps.apple.com



Android: Needs Android 5.0 or higher.
play.google.com



More information

<https://tinyurl.com/phsazoompt>



Technical support

Contact the BC Patient Help Desk: 1-844-442-4433 (toll-free)

Run a test before your visit

<https://zoom.us/test>

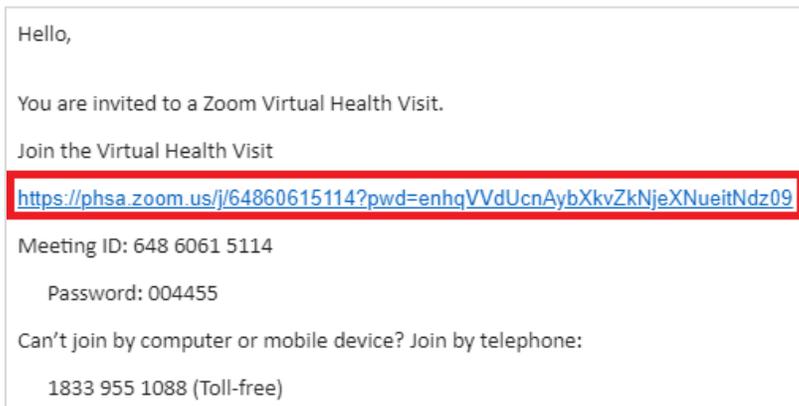
Do you need a Zoom account to join?

No, you can join without an account.



Join your virtual health visit

1. Check your email inbox and junk box for your visit invite.
2. Tap the **URL link** to join your visit. You do not need a Zoom account to join.

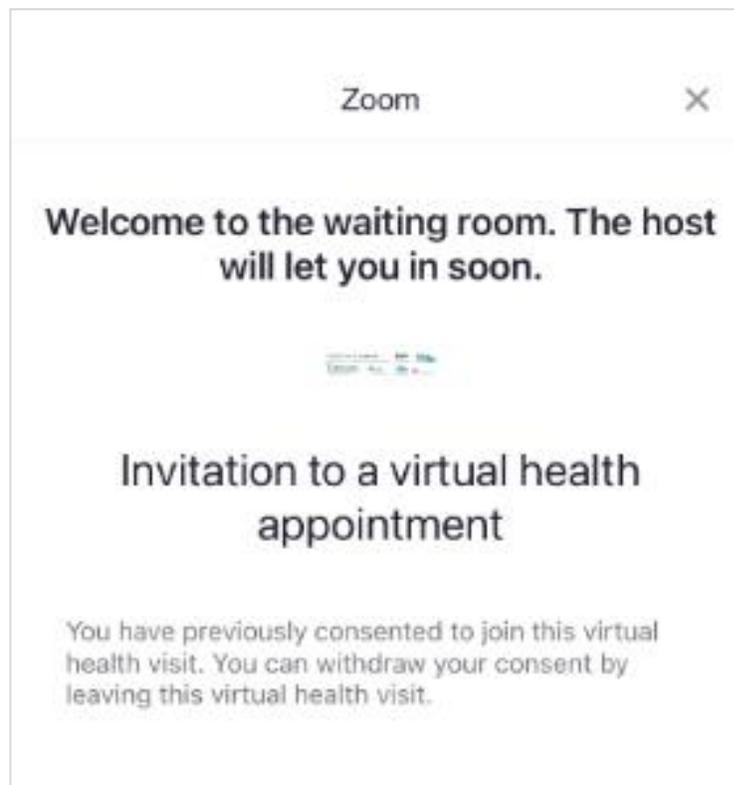


3. A. If your device already has the **Zoom Cloud Meetings** application, it will open automatically.
- B. If your device does not have the **Zoom Cloud Meetings** application, your browser will open with a link to download it from the app store.

- Download the free **Zoom Cloud Meetings** application then go back to your visit invite and tap the URL link again.



4. If you cannot download or run the mobile application, trying using a computer to join (see above instructions).
5. Enter your name.
6. You will be assigned to a waiting room or put on hold until your provider or care team starts the visit. Please wait.





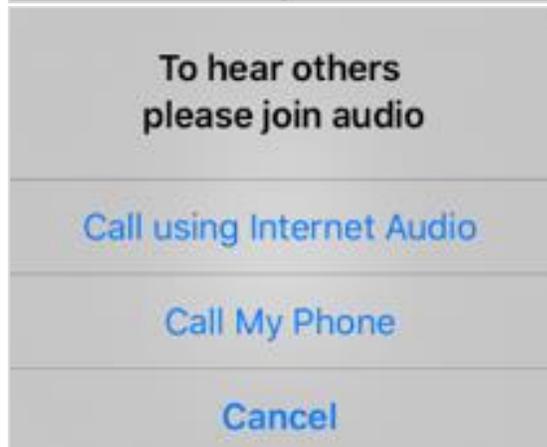
Allow Zoom to use your microphone and camera (only needs to be done the first time you use the app)

After being admitted into the virtual health visit:

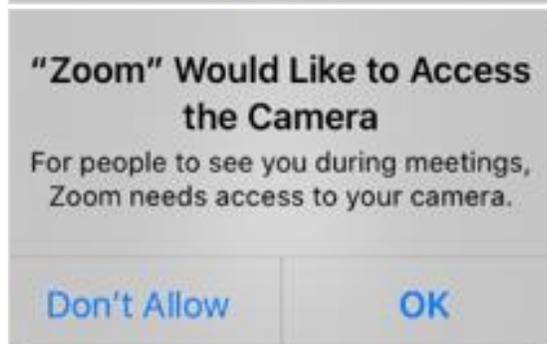
7. Tap **OK** to **allow Zoom** to use your **microphone**.



8. Tap **Call using Internet Audio**.



9. Tap **OK** to **allow Zoom** to use your **camera**.





Participate in the virtual health visit

