

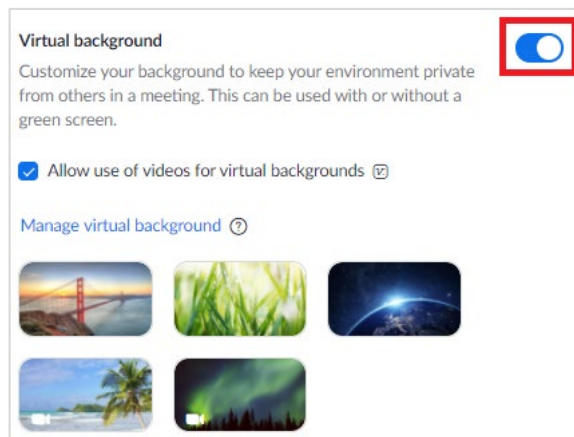
## Setting up a virtual background for the desktop application

### Purpose

- A virtual background can protect your privacy and provide a more appropriate setting for your virtual health visits.

### Requirements

- **Virtual background** needs to be enabled for your account.
  1. Sign into your Zoom for Virtual Health Visits account on the web browser - <https://zoom.us/>.
    - This can't be done through the desktop application.
  2. Click **Settings** and scroll to the **In Meeting (Advanced)** section.
  3. Scroll to **Virtual background** and toggle to 'on'.

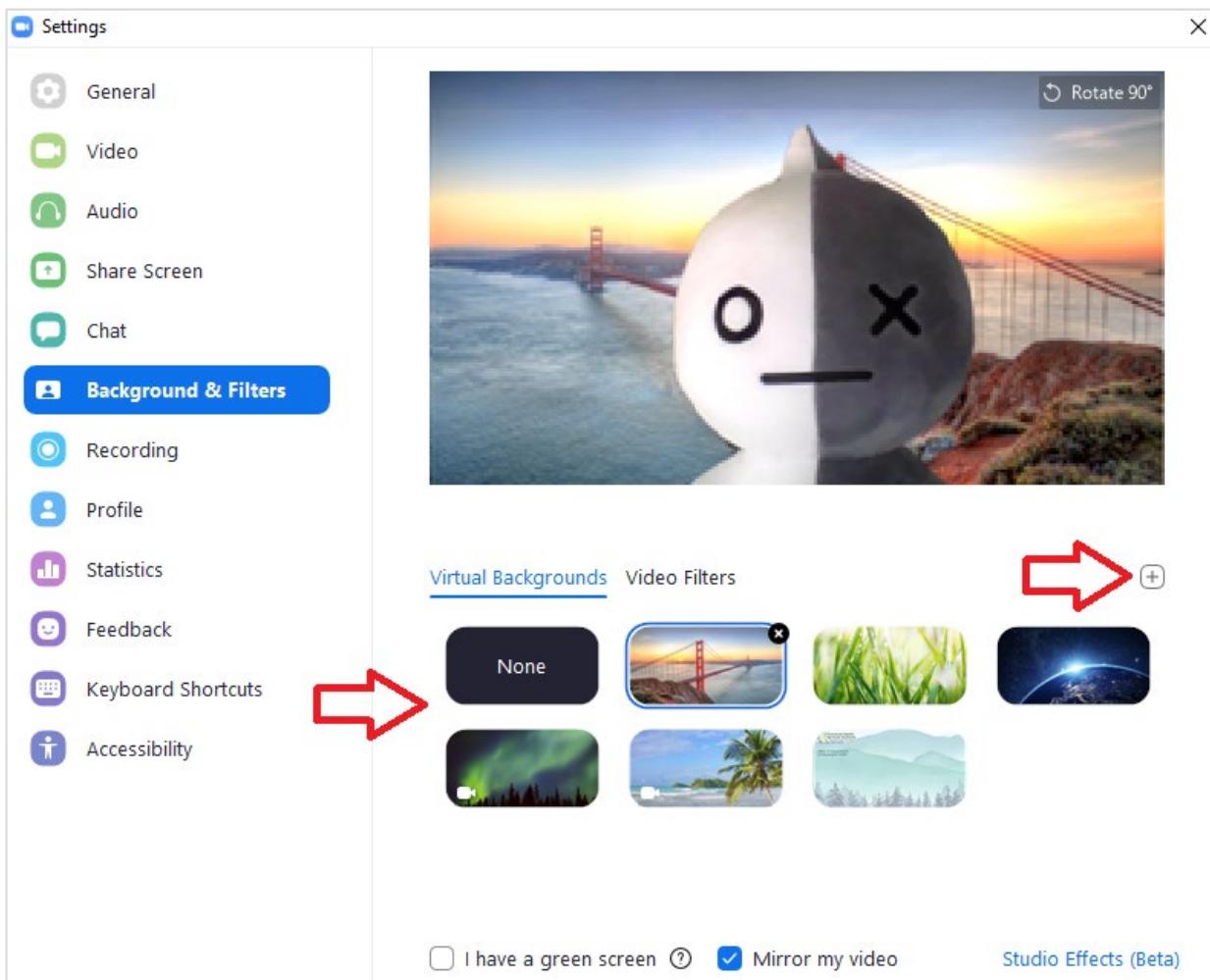


## Choosing a virtual background for virtual health visits

1. Sign in to the Zoom desktop application
6. In the top right corner, click **Settings (the gear icon)**.
7. Click **Background & Filters**.



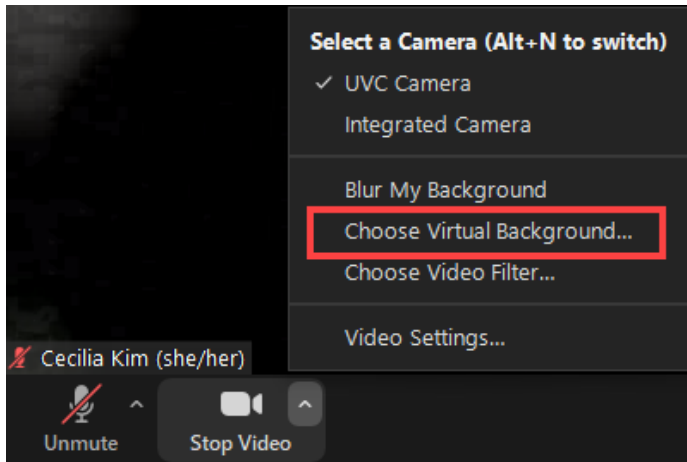
8. Select one of the available backgrounds or add your own image or video background by clicking '+'.



9. The selected image will be your virtual background during meetings launched on this device.
10. Optional: if you have a green background, select **I have a green screen** for better quality.
11. To remove the virtual background, follow steps 1-3 above and select **None** as the virtual background.

## Changing the virtual background during a virtual health visit

1. Next to the **Start/Stop Video** button in the toolbar, click **^** and **Choose Virtual Background**, or **Blur My Background** for a quick option.



2. Choose **'None'** to remove the background or select an image to change the virtual background.

## For the best virtual background performance

- Ensure that your real background is a solid color and uniformly light, or use a green screen.
- Make sure that your clothing is not the same colour as your real background.