

Setting up virtual background on your desktop client

Purpose

- A virtual background can protect your privacy and provide a more appropriate setting for your Virtual Health Visits.

Requirements

- **Virtual background** needs to be enabled for your account using the web browser. This step can't be done through the desktop client.

Enable virtual backgrounds

1. Sign into your Zoom for Healthcare account on the web browser - <https://zoom.us/>
2. Click **Settings**.
3. Click **In Meeting (Advanced)**.
4. Scroll to **virtual background** and toggle to 'on'.

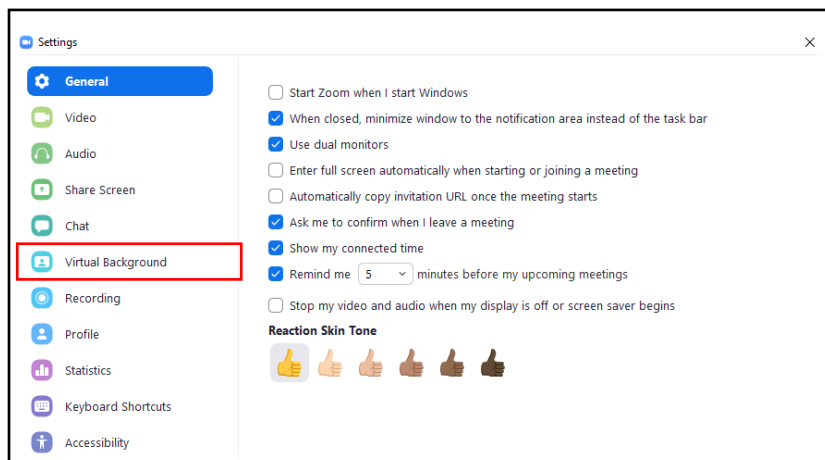
Virtual background

Allow users to replace their background with any selected image. Choose or upload an image in the Zoom Desktop application settings.

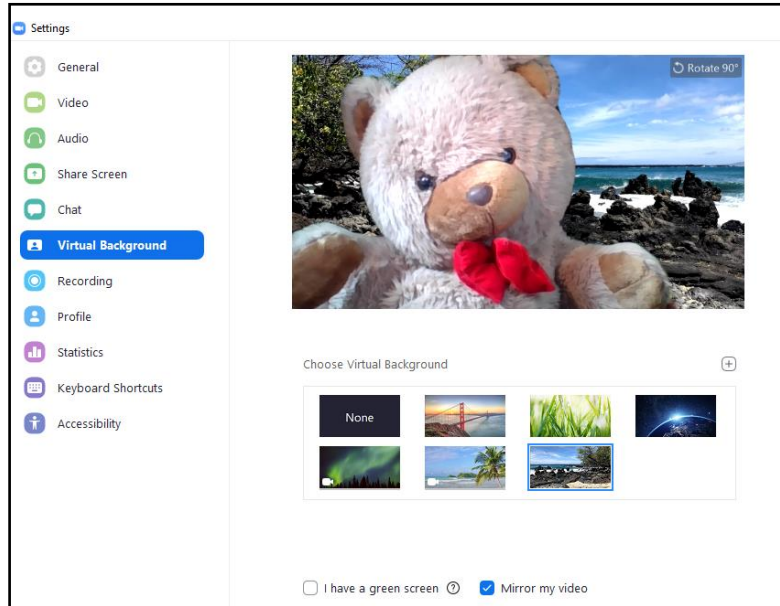


Setting a virtual background for the desktop client

1. Sign in to the Zoom desktop client
2. In the top right corner, click your initials or profile picture.
3. Click **Settings** and then **Virtual Background**.



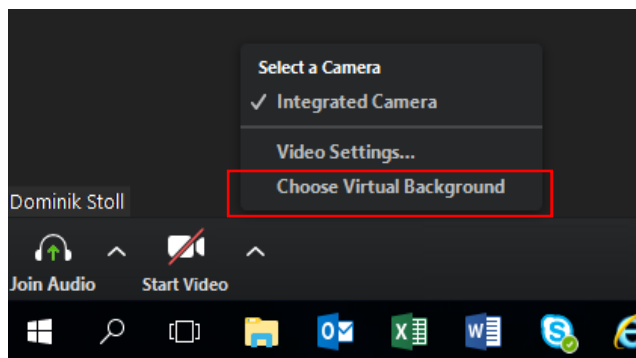
4. Select one of the available backgrounds or add your own image or video background by clicking '+'.



5. The selected image will be your virtual background during your meetings launched on this device.
6. Optional: if you have a green background, check **I have a green screen** for better quality.
7. To disable the virtual background, follow steps 1-3 above and select **None** as the virtual background.

Changing the virtual background during a Virtual Health Visit

1. Next to the **Start/Stop Video** button in the toolbar, click **^** and **Choose Virtual Background**.
2. Choose '**None**' to remove the background or another image to change the virtual background.



For best virtual background performance

- Ensure that your real background is a solid color and uniformly light, or use a green screen.
- Make sure that your clothing is not the same colour as your real background.