

A new version of Zoom for Healthcare will be installed on all health authority computers. This upgrade from version 5.1.3 to version 5.4.6 will enhance security and introduce optional new meeting features that may be helpful for virtual health visits.

Some highlights of these features include (more details [here](#)):

- Viewing up to 49 participants simultaneously
- Customizing viewing options to control where participants appear on your screen
- Having more settings to control breakout rooms
- Accessing more meeting reactions and video filters

The new version will be rolled out on the evening of February 17.

What you need to do

Before you leave work at the end of day on February 17, please ensure you **restart** your workstation.

If you haven't received the update by February 22, please contact the service desk. You will still be able to host and join virtual health visit with the older version.

If you are working from home, to allow for the update in the evening of February 17, you need to ensure the following:

1. Exit Zoom Application ([see instructions](#))
2. Connect to the VPN
3. Keep your laptop ON and plugged into power

Alternatively, you can bring your laptop on site after February 18, log in, connect to the network, and ensure Zoom is not in use to launch the automatic updates. This process can take more than two hours so please ensure you do this during a time that you do not need to use Zoom for Healthcare. If you don't see the new version after two hours, please contact the service desk.

Follow [this link](#) to learn how to check the version of your Zoom desktop client.