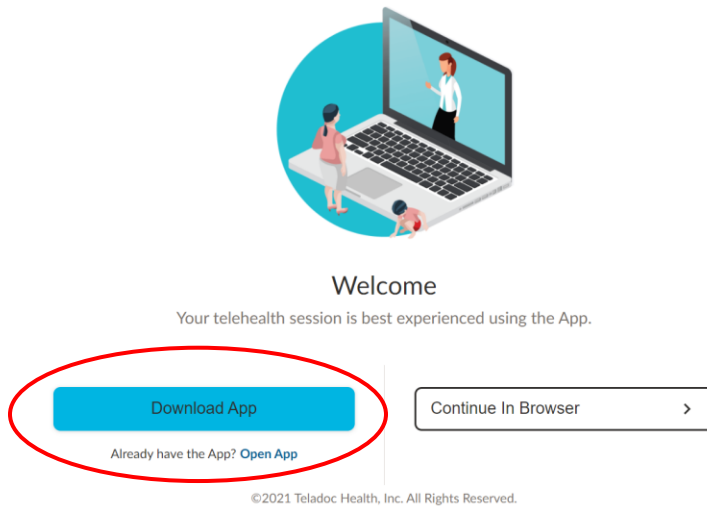


Downloading the BC Virtual Visit Client Windows Desktop App

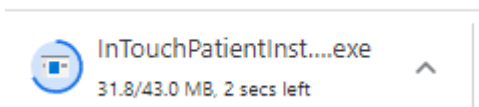
1. Click on the “Enter Waiting Room” button from your email invitation.



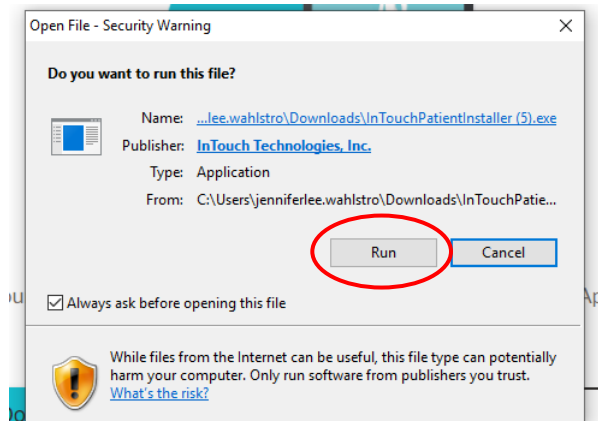
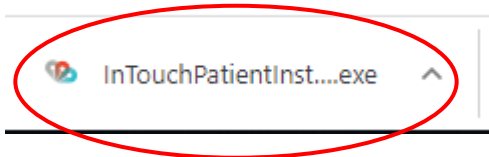
2. A browser window will open and ask if you would like to Download App or Continue in Browser. Click **Download App** to start the download.



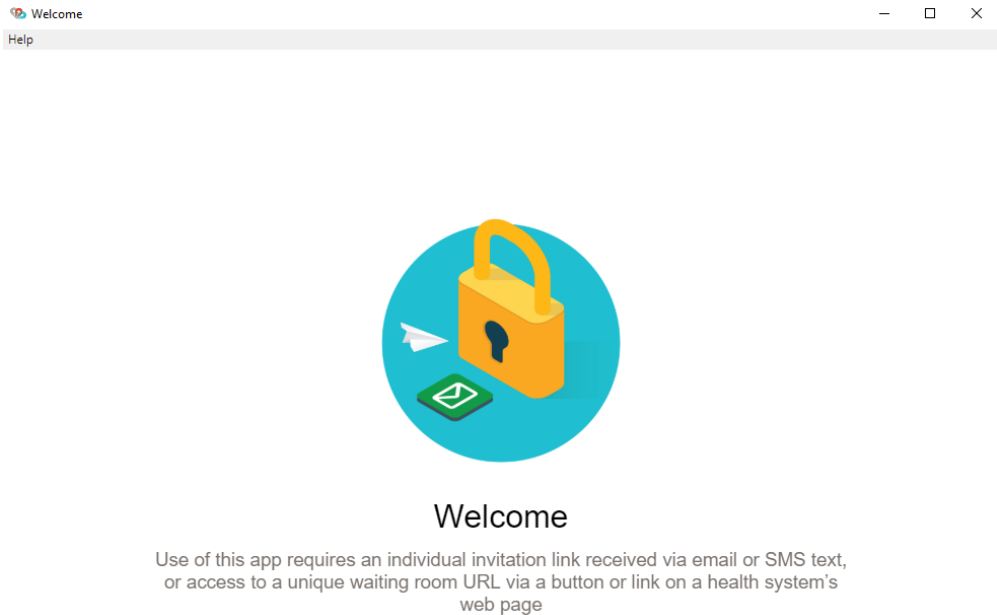
3. You will see the download at the bottom of your browser window.



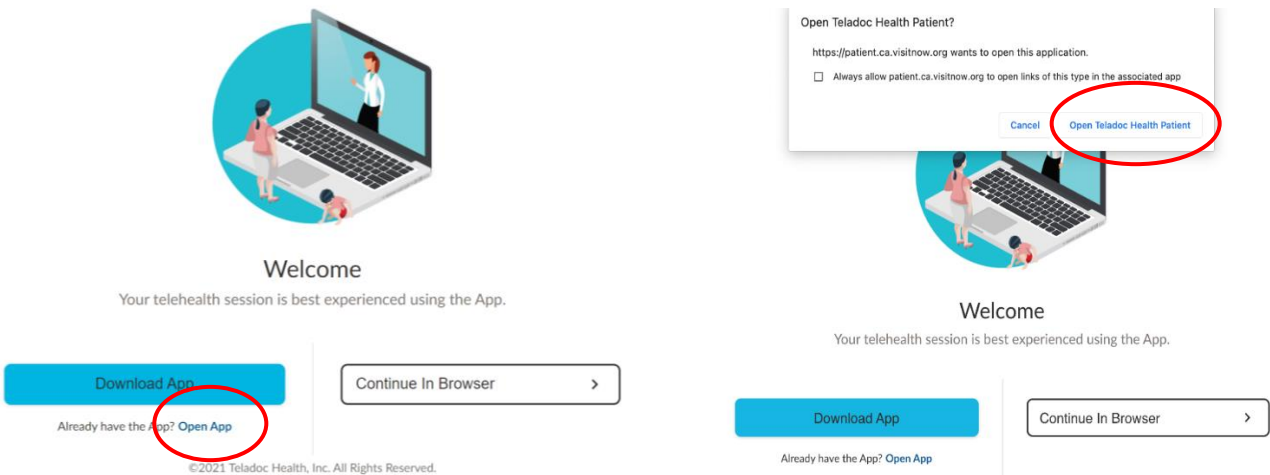
4. Click on the file after it has finished downloading. If you get a pop-up window, click **Run** to begin installing the app.



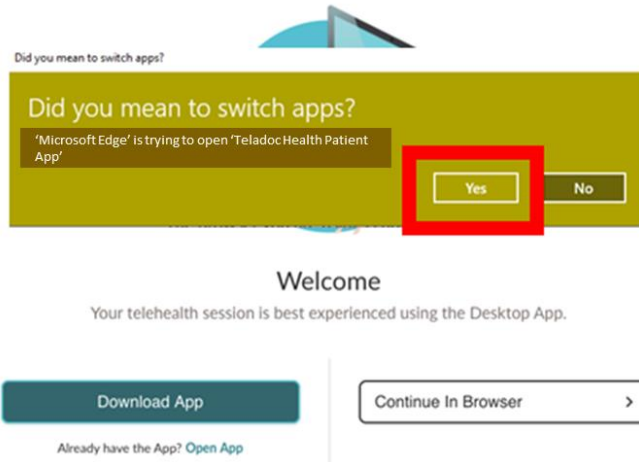
5. Once the app is installed, you will see the following window pop up:



6. Go back to your email invitation, and click on the “Enter Waiting Room” button again. You will be redirected to the same welcome page you saw before, this time click on **Open App**. You may receive a pop-up window asking to “Open Teladoc Health Patient?”, if so, click “**Open Teladoc Health Patient**”.



You may be asked to switch apps, if so, click **YES** to go to the check-in page for BC Virtual Visit.



7. The app will open and you will be directed to the BC Virtual Visit check in page. Click **CHECK-IN** to enter the waiting room.



BC VIRTUAL VISIT



Click [here](#), or visit www.bcvirtualvisit.org to learn more about attending your **BC Virtual Visit**.