

# PROVINCIAL eHEALTH VIEWER (CARECONNECT) QUICKSTART

CareConnect is a province-wide electronic health record (EHR) viewer that enables health care providers to access key patient information and records from various systems all-in-one place.

Follow the high-level steps below to enroll your worksite and clinical team members access to CareConnect. NOTE: Certain professions may need to complete different steps when applying for CareConnect access. Prior to beginning your enrolment process you will need to have a BC Services Card Account. To create an account please visit the [BC Services Card Website](#)



## 1. Register in the my.CareConnect Portal

Log in to the [my.CareConnect](#) Portal using your BC Services Card Account to complete the Account Registration Page.



## 2. Join or Create a worksite

- If you have received an invite to join a worksite you can accept to join via the email you received or through the my.CareConnect Portal.
- If you have not received an invite to join a worksite you can search for your worksite by the Worksite ID provided by your Site Admin or by the worksite address and request to join.
- If your worksite does not exist, designate a Site Administrator to register it using the Worksite Registration Form in the my.CareConnect Portal. Once the worksite has been created, the site administrator can invite and approve users to join a worksite. The lead practitioner or office manager (must have signing authority) must complete the Worksite Privacy & Security Declaration form before the worksite can be approved for access to CareConnect.



## 3. Complete CareConnect Enrollment Requirements

- All CareConnect users must complete the Privacy & Security Course in the my.CareConnect Portal
- Accredited professionals (e.g., Nurses, Physicians, Pharmacists, Social Workers, etc.) must also digitally sign the Health Practitioner CareConnect Access Agreement (HPCAA) in the my.CareConnect Portal.



## 4. Apply for CareConnect Access

All users who require CareConnect Access must submit the CareConnect Application form in the my.CareConnect Portal

- Authorizers (GP/NP/RN) may approve CareConnect access for On-Behalf-Of Users after registration.
- On-Behalf-Of Users must request approval from an Authorizer (e.g., Physician, Nurse Practitioner or Registered Nurse) prior to being granted access to CareConnect.
- Independent users may apply for CareConnect access without Physician, Nurse Practitioner or Registered Nurse sponsorship