



CareConnect







Quick Reference Guide



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About CareConnect - Provincial eHealth Viewer

CareConnect, the Provincial eHealth Viewer, is a secure, view-only Electronic Health Record (EHR) that delivers patient-centric information required to support healthcare providers in their delivery of patient care. CareConnect offers authorized care providers 24/7 access to an integrated, provincial view of clinical information.

	Encounters – Episodes of care from VCH, PHC, BC Cancer (PHSA), Children's & Women's Health Centre of BC (PHSA), Fraser Health Authority (FHA), Northern Health Authority (NHA), Island Health Authority (ISLH), and Interior Health Authority (IHA).		Provincial Laboratory Information Solution (PLIS) - Lab results and reports available from FHA, IHA, NHA, PHSA, VCH, PHC, ISLH and community (LifeLabs, BC Biomedical, Valley Medical). Select test results available from Canadian Blood Services. There are two data sources in this data tab: Provincial Labs (PLIS) and Regional Labs (which include qathet General Hospital, VCHA Historical (prior to 2012 MAR 28), BC Cancer Genetics & Genomics Laboratory, etc.).
	Documents - Dictated/transcribed reports from VCH, PHC, BC Cancer (PHSA), Children's & Women's Health Centre of BC (PHSA), Interior Health Authority (IHA), Fraser Health Authority (FHA), Northern Health Authority (NHA), and Island Health Authority (ISLH).		
	Provincial Diagnostic Imaging Viewer (PDIV) - Reports and Imaging available from FHA, IHA, NHA, PHSA, VCH, PHC, and ISLH.		<div> <div>To view an image, click on: </div> <div>To view a report, click on: </div> </div>
	Community Documents - Notes & assessments, clinical summary and care plan reports from community services across VCHA and FHA.		Immunizations - Immunization history, recommended immunizations (BC Immunization Schedule), special considerations, deferrals, adverse events following immunizations, & risk factors (active only) from the provincial immunization registry (PPHIS).
	Registration Information - Patient demographic and contact information from VCH, PHC, PHSA, IHA, FHA, NHA, and ISLH. Contact information is also available including next of kin and emergency contact.		Medications - Displays the Patient Medication Profile from PharmaNet. Includes the last 14 months of prescriptions dispensed at community and hospital outpatient pharmacies across BC, reported clinical conditions and adverse drug reactions.



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Patient Search and Protecting Privacy

The first time you login to CareConnect, you will be required to read and accept the Terms of Use. This will be presented to you once a year thereafter.

You can search for a patient in the upper right-hand corner of the browser. CareConnect will search the provincial database (EMPI) for patient demographic information and present patient(s) who match your search criteria.

On the Search Results screen, confirm your need to access the patient's record in support of direct patient care. Once the "Accept" button is clicked, the Audit Trail (a report of your online activities in CareConnect) process begins.

Patient Summary

Demographics - the patient's demographic information returned from EMPI is displayed.

Alerts: if a patient has been identified as **MRSA, VRE, CPO** or **Candida Auris** positive at select facilities from VCHA, PHSA and NHA, the information will display in the Alerts tab and also in a pop-up window.

Contacts, Family Physician and Languages: displays the most current information from the most recently updated encounter.

Printing

- Printing is enabled for most screens. Look for a print button in the right hand corner of your page or through PDF printing.
- Printing activity is recorded in the computerized audit trail.

Your CareConnect Access

To request or modify a CareConnect account (i.e. to add or remove location, change access permissions, or update your information), please complete and submit an access request via:

<https://enrol-careconnect.healthbc.org>

Tips & Tricks

- ✓ Interested in learning more about the information you can find in CareConnect? Click on the **What's Available** button found in the various clinical sections.
- ✓ Don't forget to click **Apply Filters** to show results after adjusting your filtering criteria!

Need Help? For questions about CareConnect please contact:

VCH Service Desk at 604-875-4334 PHSA Service Desk at 604-675-4299 PHC Service Desk at 604-806-9333
or email servicedesk@vch.ca or email servicedesk@phsa.ca or email servicedesk@vch.ca

