

Board Briefs summarizes the board meetings of the Provincial Health Services Authority. It is shared via the PHSA websites to keep stakeholders informed about the activities of PHSA.

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Summary of October 20, 2016 Board Meeting

Question & Answer / Public Presentation Period

As part of its commitment to public accessibility, the board of the Provincial Health Services Authority provides opportunities for the public to schedule presentations and to ask questions of the board prior to the beginning of every open board meeting.

There were no questions or presentations for this portion of the meeting.

Presentations (available on request)

Observations on the Patient Experience – A Patient’s Story

Ms. Arden Krystal, Vice President, Patient & Employee Experience, introduced presenter Jillianne Code, who is an assistant professor of education at the University of Victoria and who holds a PhD in Educational Psychology from Simon Fraser University, a Master and Bachelor of Education from the University of Alberta, and a Post-doctoral fellowship from Harvard University. Dr. Code is co-chair of the oversight and advisory committee for Patient Voices Network, a Patient Partner on the Shared Care Committee, a member of the Steering Committee for Cardiac Services BC, and public member on the Medical Services Commission.

Dr. Code spoke about her journey as a heart failure survivor and transplant recipient, keynote speaker and blogger, and co-founder of the HeartLife Foundation.

Dr. Code provided background on her health experiences and passage through the health care system. Dr. Code expressed sincere thanks to the team who kept her alive from heart failure through receipt of her heart transplant. She challenged the Board to continue to improve access for others.

Following her presentation, the Board thanked Dr. Code for sharing her very moving personal story and experience.

Community Health Data Website

Ms. Colleen Hart introduced the topic and provided background on the BC Community Health Data Website, managed by Population and Public Health. The website supports the recently established BC Observatory for Population and Public Health. The site features three complementary tools that provides a picture of socio-economic and health status at the community level and across BC:

- Updated health profiles for 142 BC communities;

- A searchable database of health and social indicators, and;
- An interactive health atlas that maps health data across the province.

The aim of the Observatory is to provide accurate, timely and actionable intelligence regarding population health and its determinants to support BC communities.

Ms. Trish Hunt, Director, Population and Public Health, spoke to the following:

- Improving population health requires upstream action and intersectional partnership.
- The purpose of the website is to provide local, relevant and user-friendly health data to inform policies and planning.
- PHSA is leading development of a provincial surveillance system to guide upstream population health through the newly established Observatory.

She also gave a demonstration of the website. (<http://communityhealth.phsa.ca>)

Responses to questions from the Board were as follows:

- Extremely positive feedback has been received from users.
 - The website is available to the public and media, it has been shared on social media.
- Discussion ensued on up to date information noting the previous census was conducted in 2011 and the data from the most recent census will not be available for 18 months following the input deadline.

Committee reports

The **Quality and Access Committee** brought to members two items for approval and two for information.

The Board approved the Quality and Access Committee Terms of Reference with minor revisions as presented and the approve the extension of the PHSA Annual Reappointment for 2016-17 to January 2, 2017 to align with the reappointment schedule for all BC Health Authorities.

Ms. Leslie Arnold noted that the BC Autism Assessment Network's median wait times have slowed steady from 2011 through 2015 while assessments have steadily increased. The committee will continue to monitor progress.

The committee reviewed results of the most recent Hand Hygiene Audit results noting 95 per cent compliance, which is well above target. Hand Hygiene Audits are conducted regularly across PHSA.

The **Governance & Human Resources Committee** brought one item to members for approval and two for information.

The Board approved minor changes to several board policies.

On October 3rd, the board met 100 per cent of Accreditation Canada's Governance criteria. Eighty-four criteria were met with three criteria not being applicable for a total of eighty seven.

The Workplace Culture Council is developing three policies that will soon be brought forward to the Board for approval. These include the Equity and Cultural Safety Policy, the Patient and Family Inclusion Policy and the Corporate Volunteering Policy.

The **Finance Committee** brought to members one item for approval and four for information.

The Board approved the updated 2016/17 Capital Fund of \$108.4M.

Phase II Children's & Women's Redevelopment project building "dry-in" work will be complete in September and the exterior panels are scheduled to be complete by the end of the year. The project is on schedule. The Phase III Business Plan Request for Proposal for the design team closed in August 2016 and evaluations are underway.

The opening of the BC Children's and Women's Tech Acute Care Centre in 2017 presents a unique opportunity for PHSA to showcase a new site equipped with the latest technology. Where possible, "thin client" terminal devices will be deployed to help reduce costs of desktop acquisitions and maintenance.

Management provided a Financial Summary for the five periods ended August 11, 2016. PHSA is forecasting to end the fiscal year with a balanced budget, and to achieve a capital spend of 100 per cent of the target by year-end.

The Finance department performed a review of the Finance Committee Terms of Reference and determined it to continue to be sufficient and appropriate.

The **Audit Committee** advised of four items for information.

Price Waterhouse Coopers presented the 2016/17 External Audit Plan and Engagement Letters for PHSA.

Management performed an annual review of the Audit Committee Terms of Reference and determined it continues to be sufficient and appropriate.

Management reviewed of key supplier stability to ensure there are no material risks to the operations of PHSA. Management identified two suppliers with potential issues and provided the Audit Committee with the details of such potential risks. Management also reviewed key sources of funding and determined them to be stable.

Internal Audit (IA) is recommending that the IA Charter for PHSA be revised for better clarity of the IA scope of coverage exclusion. A revised IA Charter will be presented to the Audit Committee for approval at a future meeting.

The **Research Committee** reported on one item.

Dr. Aly Karsan, head of the BC Cancer Agency Centre for Clinical Diagnostic Genomics, made a presentation to the committee highlighting how genomic testing is being introduced into clinical care through the BC Cancer Agency in a way that is rational and cost effective. The BC Cancer Agency is now using genomic testing to define hereditary cancer, to determine whether patients with acute myeloid leukemia should receive stem cell transplants or chemotherapy, and to screen solid tumours for known genetic mutations that can influence diagnosis and care decisions.

Next Meeting of the board in public is scheduled for December 8, 2016 in Vancouver.