

Board Brief summarizes the board meetings of the Provincial Health Services Authority (PHSA). It is shared with PHSA agencies, services, divisions, government, media and other stakeholders to keep them informed about the activities of the PHSA.

Summary of June 23, 2011 Board Meeting

Public Presentations and Question and Answer Period

In the spirit of its commitment to public accessibility, the board of the Provincial Health Services Authority (PHSA) provides opportunities for the public to schedule presentations and to ask questions of the board prior to the beginning of every open board meeting.

With our provincial mandate, we circulate our board meetings throughout the province and hold two of these meetings outside of Vancouver each year.

The board did not receive any questions from the public at this event, which was held in Terrace, B.C.

Presentations (available on request)

Ms. Marion Olynyk, Director, **Strategic Human Resources** gave a presentation on the BC Health Authority Leadership Development Collaborative (BCHALDC). Through this initiative, BC's health authorities will establish a common framework around leadership and management development that will help to drive the delivery of excellent patient outcomes across the province. The objective of the BCHALDC is to increase the supply of highly skilled leaders, make more effective use of the workforce's skills, and provide ongoing support and education to promote high quality care and effective health human resources planning.

Dr. Connie Coniglio, Director, **Health Literacy** and **Dr. Jana Davidson**, Medical Director & Head **Child & Adolescent Psychiatry** UBC (both of **BC Mental Health & Addiction Services**) provided an overview of the Integrated Provincial Strategy to Promote Health Literacy in Mental Health and Substance Use in BC. This is a capacity building initiative to support the implementation of a best practice framework to improve public understanding and reduce the stigma related to mental health and substance use problems. The presentation highlighted three key service outreach areas where there are positive measurable outcomes of note: the Kelty Mental Health Resource Centre, BC Partners for Mental Health and Addictions Information and Networks & Partnerships.

Board Committee Reports

The **Quality and Access Committee** reported that it reviewed PHSA's Quality and Safety Framework and is monitoring a number of initiatives that are aligned with the health authority's goals for 2011; all are on track. The committee also commended two PHSA agencies, BC Children's and BC Women's, who had gone 156 days (at the time of the report) without a critical patient or safety event, and noted that hand hygiene is an improving trend across the health authority and will continue to be a key area of focus.

The **Governance and Human Resources Committee** reported that PHSA's third staff engagement survey is being conducted during the month of June; the previous surveys were undertaken in 2007 and 2009. This year, all the health authorities (with the exception of Fraser Health) are conducting the engagement survey concurrently so that BC based comparators will

be available this fall. The committee also reviewed the annual HR indicators and noted very positive results in terms of recruitment efforts.

The **Finance Committee** reported that both the operating and capital budgets are on track, with a more detailed report for review in August.

The **Audit Committee** reported that they met with external auditors KPMG on May 17, 2011. KPMG has now completed their audit of the financial statements for PHSA and its agencies for the year ending March 31, 2011 and have advised the committee that they are in a position to issue a clean audit report. A motion was passed to approve the financial statements as presented by KPMG. (The Board of PHSA does not have the responsibility to approve the financial statements for the Forensic Psychiatric Institute or Health Shared Services BC.)

The **Research Committee** reported that they had reviewed a report that compares the effectiveness of various internal audit models and practices at major academic health science organizations. PHSA currently has two such models used within our research enterprises and neither is deemed to be better than the other. Following this review, it has been determined that the best approach for PHSA is to maintain the two separate models for internal audit controls.

Other Business

There was no other business discussed.

Adjournment

The next meeting of the board in public, along with the Annual General Meeting, is scheduled for Thursday, Aug. 18, 2011 at 555 Seymour Street in Vancouver.

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